

DPD confirms Â£330m investment in seven new purpose-built distribution centres

23-06-2025

The UK's leading premium parcel delivery company DPD has announced a new investment of £330m to build seven state-of-the-art distribution centres in the next two years.

The investment in the seven 60,000 sq ft facilities will see the firm deliver the 50th new build distribution centre as part of an unprecedented and ongoing programme to strengthen its nationwide network of over 80 regional parcel centres. Work will begin on new DPD distribution centres in Crawley and Darlington this year, Cambridge, Bradford, Guildford, Milton Keynes and Sittingbourne in 2026 with all seven facilities operational by early 2027.

The giant new fully automated sortation facilities will each be capable of processing up to 80,000 parcels a day, with capacity to accommodate over 100 new delivery driver

routes to ensure the operation can handle the demand for DPD's services in each area with space to carry on growing for a number of years.

Each location is optimised in terms of transport links to ensure the most efficient operation possible with DPD's increasingly electric van fleet and will include EV charging facilities.

The new facilities will also create a significant number of new jobs in a range of roles including drivers, admin, operations and warehousing.

Source: [La Poste Groupe](#)

Pascal Grieder appointed new Swiss Post CEO

25-06-2025

The Board of Directors of Swiss Post Ltd has appointed Pascal Grieder as the new CEO of the company. He holds a PhD in engineering from ETH and is a former CEO of Salt Mobile AG, who brings many years of management experience from the Swiss digital economy to Swiss Post. Pascal Grieder successfully developed Salt thanks to a consistent focus on customer centricity and promoted the expansion of a modern telecommunications infrastructure in Switzerland. He has also held positions at McKinsey & Company and 1&1 Telecommunications SE, Germany, where he is currently a member of the Management Board. The 48-year-old will take up his new role at Swiss Post on 1 November 2025 - in the meantime, Alex Glanzmann will continue to run the company on an interim basis.

After a comprehensive recruitment process, the Swiss Post Board of Directors has appointed Dr Pascal Grieder as the new CEO of Swiss Post. Pascal Grieder brings many years of management experience from the telecoms and digital economy to Swiss Post: from 2018 to 2023, he led Salt Mobile AG as CEO and successfully developed the company to generate higher growth and profitability, with an emphasis on innovation and customer focus. During this time he promoted strategic partnerships to provide Switzerland with modern telecommunications networks. He previously worked at McKinsey & Company, developed digital business models as a managing partner at Digital McKinsey Switzerland and managed Europe-wide sales and transformation projects. Born in Basel, he is currently a member of the Management Board at 1&1 Telecommunications SE, Germany, responsible for sales and product management.

«Swiss Post is and will remain unique. It represents reliability, a strong and customer-centric public service and innovation – values

that are very important to me and that I will stand up for», says Pascal Grieder. The 48-year-old holds a PhD in engineering from ETH Zurich, is married and the father of three children. He lives in the Canton of Vaud. Pascal Grieder will take up his new position on 1 November 2025 – in the meantime, Alex Glanzmann will continue to manage the company on an interim basis.

The Board of Directors congratulates the new CEO on his appointment: «Pascal Grieder combines strategic thinking with operational resolve. With his entrepreneurial vision, his activity in Switzerland, his customer focus and values as a leader, he is the right CEO for a modern Swiss Post. Our goal: to continue financing a strong, modern public service from our own resources. By focusing on people and their real needs, Swiss Post will remain relevant and financially healthy in the future. I'm delighted that we've been able to recruit Pascal Grieder for Swiss Post», says Christian Levrat, Chairman of the Board of Directors.

Source: [Swiss Post](#)

Governance of La Poste Groupe

25-06-2025

Philippe Wahl has been appointed Chairman of the Board of Directors of La Poste and Philippe Bajou, Deputy Chief Executive Officer, to assume the interim role of Chairman and Chief Executive Officer.

The mandate of the directors representing the shareholders having expired, the general meeting proceeded today to the renewal and appointment of the directors proposed by the shareholders for five years.

The current mandates of the staff representatives run until January 20, 2026. They will be renewed during the elections in November 2025.

In the absence of the immediate appointment of a new Chairman and CEO of La Poste and in accordance with the company's statutes, the new Board of Directors of La Poste has decided on the arrangements for organizing transitional governance.

In this respect, the presidency is temporarily distinguished from the general management.

The board of directors has appointed Philippe Wahl to chair its meetings on an interim basis until a new chairman and CEO is appointed.

Philippe Bajou, Deputy Director General, Group Secretary General in charge of public and territorial affairs, governance and operations, has been appointed Deputy Director General of the La Poste group to exercise the role of general manager of La Poste until the effective appointment of a new Chairman and CEO.

Source: [La Poste Groupe](#)

Australian NRA final view on stamp price increase

23-06-2025

Australia Post welcomes the Australian Competition and Consumer Commission's (ACCC) final view it has no objection to a proposed price increase for reserved ordinary letter services, including a change in the Basic Postage Rate (BPR) from \$1.50 to \$1.70.

The proposed increase will take effect on 17 July 2025, subject to finalisation of the remaining steps.

Australia Post recognises the cost-of-living challenges Australians are facing so concession and seasonal greeting stamps will remain at 60 and 65 cents respectively.

The BPR increase will help Australia Post address the rising cost of delivering letters, with letter volumes now at a level not seen since the 1950s.

Even with this increase, Australians will

continue to have some of the lowest stamp prices in the OECD.

Around 97% of letters are sent by government or business customers. Australian households only receive two letters on average each week and letter volumes are expected to halve in the next five years.

The average household purchases five to six full-rate stamps each year and the proposed increase would cost them about \$1.20 extra per year.

Charities will continue to be able to access a heavily discounted Charity Mail service.

Australia Post is a self-funded government business enterprise that does not receive any government funding and is focussed on addressing its financial challenges in a responsible way.

Source: [Australia Post](#)

Croatian NRA publishes postal market trends

24-06-2025

According to data collected from providers in the postal services market, the trends observed in previous periods continued in the first quarter of 2025. The number of letters and printed matter has decreased, while the number of delivered parcels has risen. At the same time, total revenue from all postal services increased, and this trend is expected to continue.

Parcel Volume Increases While Total Services Decrease

In the first quarter, a total of 63.6 million postal services were performed, representing a 2.2 per cent decrease compared to the same period last year. The main cause of the decline was the lower number of letters and printed matter, which amounted to 3.4 million — 530 thousand fewer — reflecting a drop of 7 and 11.3 per cent respectively. In contrast, parcel services grew, with 2.5 million more parcels delivered, an increase of 19.4 per cent. Parcels accounted for 24.2 per cent of the total market in the first quarter, over four percentage points higher than the

previous year. In international traffic, there was a decrease of around 11 per cent in the number of services.

Revenue Growth

Although the number of services in the first quarter of 2025 was lower, revenue increased by 9.3 per cent compared to the same period last year. A total of €94.7 million was earned, reflecting a higher volume of value-added services as well as price increases for some postal services within the scope of the universal service.

One Additional Provider

In the first quarter, one new provider entered the market, bringing the total number of postal service providers to 24. HP-Hrvatska pošta remains the largest provider, with an 82 per cent share of services performed and 58.2 per cent of total revenue.

Source: [HAKOM](#)

DHL Global Forwarding inaugurates new Air Freight Hub at Frankfurt Airport

25-06-2025

The 24,500 m² air freight terminal, featuring 54 cross-docks, enables the processing of up to 300,000 tons of air freight for both German and international customers.

DHL Global Forwarding's existing facilities at Frankfurt Airport are being consolidated at the new location, resulting in more efficient handling of air freight, fewer truck movements, and shorter distances for employees handling or transferring cargo at the site. Approximately 100 employees will work at the new site. With the new air freight hub, DHL Global Forwarding is enhancing its handling capacities in Frankfurt for both imports and exports, positioning itself for future growth.

"Frankfurt, with its central location in Europe, has become increasingly important to us as an air freight hub over the years. With the new site, we are turning our vision into reality: the highest quality standards, cutting-edge technology, and stronger consolidation. This establishes the ideal framework for us to manage our growing transport volumes even more efficiently, quickly, and sustainably," said Tobias Schmidt, CEO of DHL Global Forwarding Europe.

In addition to a state-of-the-art air freight terminal, 3,000 m² of flexible office and social spaces have been created. The new facility also accommodates the European headquarters of the in-house air freight operator StarBroker, which is responsible for booking and coordinating air freight capacities for DHL Global Forwarding and managing controlled flight operations. The new hub facilitates services such as consolidation and deconsolidation of air

freight, customs clearance, handling for onward transport by truck, and organization of charter capacities, all under one roof. Modern ULD handling technology is employed to enhance efficiency and quality for customers.

The property was constructed in accordance with the latest ecological standards and features a solar roof with a peak output of 2 megawatts. The total area of 55,000 m² provides sufficient parking and maneuvering space for both employees and delivery traffic, with 25 truck parking and 185 car parking spaces, including 20 charging stations for electric vehicles. The owner of the property is Fraport AG, which leases it to DHL Global Forwarding.

"The inauguration of the state-of-the-art air freight facility by DHL Global Forwarding marks an important milestone in the continued development of Frankfurt as a leading air freight hub. With the Master Plan Cargohub, Fraport aims to increase cargo volumes by over 50 percent, reaching approximately 3 million tons of air freight per year by 2040. The new site, with an annual turnover of 300,000 tons of freight, is a key component," says Anke Giesen, Executive Board Member for Retail and Real Estate at Fraport AG. "Furthermore, the customer-oriented and timely execution of the project showcases the proven expertise of the Fraport real estate development team."

Source: [DHL Group](#)



Royal Mail cuts emissions per parcel by 20% in 2024-25

26-06-2025

The company's latest Environmental, Social and Governance (ESG) report, published today, shows average carbon emissions per parcel fell to 165gCO₂e from 206gCO₂e in the prior year. This is considerably lower than other major UK parcel operators, which have reported emissions of between c.308g and c.547gCO₂e per parcel*.

The reduction was driven by the company's increased use of low-emission biofuel Hydrotreated Vegetable Oil (HVO) in its fleet of large trucks, the deployment of 1,900 new electric vans, energy efficiency measures across its estate and a strong reduction in its Scope 3 emissions, including almost halving the number of domestic flights.

Royal Mail's total (market-based) emissions were 1,173KtCO₂e in 2024-25, representing an overall reduction of 25% on its base year in 2020-21. Scope 1-2 emissions decreased by 27% against the base year, while Scope 3 emissions fell by 24% compared to the base year. The company has pledged to reach Net-Zero by 2040 as part of its 'Steps to Zero' environment strategy and has set interim targets to 2030.

The company recently unveiled its 7,000th electric vehicle with Future of Roads Minister Lilian Greenwood and announced it will invest in 1,800 more electric vans and supporting charging infrastructure over the next year. Almost half of the new vans will be built at Stellantis's Ellesmere Port plant.

Other highlights in the report include the deployment over 27 million litres of HVO in some of Royal Mail's larger trucks, resulting in c.44,000 tCO₂e in emissions savings, and the purchase of 100% renewable electricity across its estate. The report can be read in full [here](#).

Alistair Cochrane, interim CEO at Royal Mail, said: "We're immensely proud of our sustainability progress which has once again exceeded our expectations. We are the UK's greenest delivery company for parcels and letters* and are reaping the rewards of our work to make our fleet and estate more environmentally friendly, on top of the benefits of our unique 'feet on the street' delivery model. Whilst there's still lots more work to be done, this huge achievement reflects our commitment to being Net-Zero by 2040."

* Based on average gCO₂e emissions per parcel delivered by UK parcel operators, as published by Citizens Advice 2024 Parcels League Table.

Source: [International Distribution Services](#)

CTT reinforces its commitment to sustainability and becomes the exclusive partner for Natulim deliveries in Portugal

01-07-2025

CTT - Correios de Portugal has entered into a partnership with Natulim and is the exclusive distributor of the brand in Portugal. Based in Barcelona, Natulim is a range of biodegradable laundry detergent strips that are 100% plastic-free.

Since the brand prioritizes environmentally friendly practices, the logistics offered by CTT responds with cardboard packaging, reusing supplier boxes as filling and removing any plastic from the process.

“This collaboration is part of CTT’s development strategy of having standardized fulfillment solutions to support companies in their logistics processes and complemented by our distribution solutions. These services have been defined in a cross-cutting sustainability matrix at CTT, which has been investing in innovative solutions that contribute to reducing environmental impact throughout the entire logistics chain. By working with companies that share the same environmental values, such as Natulim, CTT reaffirms its role as an active agent in building a more conscious future”, highlights CTT’s Express and Logistics Director, Francisco Travassos.

For Natulim, this partnership with CTT “represents an important step in our mission to promote sustainability and reduce environmental impact. Working with a logistics partner that shares the same values of respect for the environment, whether through innovative solutions such as the use of cardboard packaging, the elimination of plastic in distribution processes, or the adoption of lockers and electric transport, is fundamental to our commitment to a greener future. With this collaboration, we are able to not only guarantee efficient and safe delivery

of our products throughout the country, but also contribute significantly to the reduction of CO2 emissions, aligning ourselves with our sustainability values, both in consumables and in logistics processes”.

Natulim operates on an e-commerce model with recurring shipments, but its marketing strategy also involves sending samples, so its volume and weight characteristics required an adaptation of the logistics operation to also ship via post.

CTT is currently an e-commerce logistics operator with a strong presence in Iberia, with a total of 25 automated distribution centres in Portugal and Spain, in addition to 3 centres dedicated to fulfilment activities. The combination of these top-of-the-range storage centres with an Iberian delivery network, supported by more than 4,000 vehicles, with the capacity to deliver throughout Iberia in just 24 hours, guarantees a strong competitiveness of services.

To cope with an increasingly larger and more complex operation, CTT has invested in expanding its logistics operations, currently having 50,000 square metres in Portugal dedicated to this area, divided between three locations: Benavente (30,000m2), Porto Alto (12,000m2) and Famões (8,000m2). These three spaces are fully equipped to offer logistics services to our retail customers, regardless of their size.

In these facilities we receive goods; store and manage stocks; pick (selection of stored products to be packed); pack and customize orders; label, dispatch and tracking; the entire reverse logistics process (returns) and also quality and inventory control.

With regular activity since August last year, Natulim ships around four thousand items per month.

Source: [CTT Portugal](#)



Royal Mail's Dog Awareness Week 2025: Almost 2,200 dog attacks on posties last year

30-06-2025

Royal Mail today announced that 2,197* dog attacks on its staff were reported over the past year, marking a 2% increase compared to the previous reporting period. The figure equates to an average of 42 attacks every week across the UK, with some leading to permanent and disabling injuries.

This year saw a reduction in attacks causing serious and significant injury to postal workers - but they are still unacceptably high. There were 74 significant injuries recorded in 2024/25 compared to the 82 reported in 2023/24 – a 10% reduction.

The figures have been released at the start of the 13th annual Dog Awareness Week, which will run from 30 June to 6 July and encourages responsible dog ownership. Royal Mail is appealing to dog owners to ensure they understand the often-devastating impact of dog attacks on postmen and postwomen and take proper measures to ensure their pets pose no threat to delivery postal workers through responsible dog ownership.

Highest-risk location was the S (Sheffield) postcode where 66 postal workers suffered dog attacks, followed by the PO (Portsmouth) postcode area with 60 attacks and the TN (Kent/Sussex/Surrey) postcode area third with 56 attacks. (See below for more details on the top 10 dog attack hot-spots.)

As in previous years, nearly half of dog attacks, 1,005 (46%), took place at the front door. A further 606 (28%) dog attacks took place in the garden, drive or yard. There were 183 (8%) attacks in the street or road.

There were 403 injuries suffered through the letterbox - accounting for 18% of attacks on postal workers. Letterbox attacks were the

subject of a 2020 High Court ruling that stated dog owners (or those in care of a dog) can be prosecuted if their pets have free access to the letterbox and cause injury to any delivery operative, whether the owner is at home or not.

Dog attacks on Royal Mail colleagues resulted in 2,700 days of absence in 2024/25 with the longest period of absence being 108 days.

There are approximately 13.5 million pet dogs in the UK, according to UK Pet Food's Pet Data Report 2024.

Lizz Lloyd, Health & Safety Director at Royal Mail, said: "Dog attacks remain one of the most significant safety risks faced by postal workers. In many cases, these incidents result in serious injuries, emotional distress, and time away from work. Royal Mail continues to call on the public to be vigilant and responsible by securing their pets before opening the door to receive mail or packages.

"We continue to invest in safety training and awareness campaigns for both employees and the public but emphasise that community cooperation is essential to reducing these incidents."

* Figures based on a comparable 52 week reporting period on the previous year.

Source: [International Distribution Services](#)

Active Ants and Staci join forces to boost e-commerce in France

03-07-2025

Building on their successful collaboration in the UK, Germany, the Netherlands and Belgium, the two logistics experts, subsidiaries of bpostgroup, are now joining forces in France.

Active Ants, already present with four logistics centres in Europe totalling more than 62,000 m², dispatches 10 million e-commerce orders a year, and will be setting up in the Lyon region in September. On one of Staci's platforms, the Dutch subsidiary of bpostgroup will be supporting one of its existing customers in its expansion in France.

"Staci offers us a fantastic opportunity to launch our business in France, with a first customer that we are already supporting in two key markets: the UK and Belgium. We are proud to be extending this partnership here in France, alongside Staci", says Bram Blondé, CEO of Active Ants.

Placing logistics excellence at the heart of

e-commerce performance in France

Working alongside Active Ants, Staci will boost its responsiveness and efficiency to meet the growing demand from the French market. The alliance between Active Ants' mechanised solutions and Staci's customised digital, logistics and transport tools will optimise the experience of e-retailers.

"Staci and Active Ants share strong values and the same ambition: to design tailor-made solutions to continually improve the customer experience. Together, we are ready to place automated logistics excellence at the heart of e-commerce performance in France," concludes Thomas Mortier, CEO of Staci.

Source: [bpostgroup](https://www.bpostgroup.com)

The digital revolution of Poczta Polska is accelerating. 22.7 million e-mails have already been sent

01-07-2025

The latest data from Poczta Polska show how dynamically the e-Delivery system is developing. Six months after the popularization of digital communication services, there are already over 1.4 million inboxes, and the number of parcels has reached a total of 22.7 million pieces - counting from the beginning of the service.

In total, more than 1.4 million delivery boxes have been set up since October 5, 2021 – almost 50,000 boxes for public entities and more than 1.3 million boxes for non-public entities. Of these, 64% were set up in 2025.

Since the service began, over 16.7 million items have been sent using the Universal Hybrid Service (PUH), and almost 6 million using the Public Registered Electronic Delivery Service (PURDE). Importantly, 85% of these items – almost 19.5 million items, including 5.8 million fully digital items and over 13.6 million hybrid items – were sent in the last six months.

PUH and PURDE

The Public Hybrid Service consists of sending, for example, by a state office or local government, an electronic message to a citizen, and then printing it out and traditionally delivering it by Poczta Polska - as the recipient has not yet registered in the e-Delivery system. The Public Registered Electronic Delivery Service, on the other hand, is fully digital and works when both the sender and the recipient are already using the system.

Another expansion of the system

From 1 July, the use of the e-Delivery system has become mandatory for those entrepreneurs registered in the Central

Registration and Information on Business (CEIDG) by the end of 2024 who make changes to their entry in the register after 30 June this year.

This is yet another expansion of the system. Since January 1 this year, the e-Delivery system has become a mandatory communication tool for offices and professions of public trust (e.g. attorneys, legal advisers, accountants, etc.), and since April 1, it has also covered entrepreneurs registered in the National Court Register.

The introduction of this requirement is part of a broader plan to digitize public services, aimed at increasing the efficiency and security of document exchange between institutions, citizens and businesses.

e-Referral service

The Polish Post also encourages the use of the e-Registered service. The difference between e-Delivery and e-Registered is that in e-Delivery one of the parties is always a public entity, and the service is free of charge for citizens and companies, among others. E-Registered is the same digital shipment, but between non-public entities, e.g. a company and a private person. Thanks to e-Registered, you can completely eliminate paper correspondence from your home or company.

E-Polecony allows you to send and receive a

letter anywhere and at any time, on any device. We save time and money - the shipment reaches the recipient in a few seconds and costs only PLN 1.79 net. Sending, pre-notification and delivery are confirmed by issuing evidence confirming the actions of the sender and recipient.

How to activate e-Referral?

The establishment of an Electronic Delivery Address (ADE) is possible after submitting an application for its assignment to the minister responsible for computerization. This can be done via the website gov.pl. After creating an account, all you need to do is activate the public delivery box (SD) and you can activate e-Registered . After accepting the regulations, a Qualified Delivery Box (SDK) is created and you can freely communicate electronically with other users of the e-Registered service.

The assignment of an address by the minister guarantees that we know exactly who we are corresponding with, because there is no possibility of impersonating another person. Each user who wants to use the service must authenticate, i.e. log in using an electronic identification means, e.g. a trusted profile.

Reliable system

Data from Poczta Polska show an important trend – a systematic decline in complaints submitted by customers regarding the implementation of PUH and PURDE services.

It is worth noting that the most common mistake made by customers when preparing a PUH shipment is failing to maintain the required margins in the PDF document – this error has recently accounted for up to 76% of all rejected shipments.

Source: [Poczta Polska](#)



CTT wins best Corporate Brands 2025 award

04-07-2025

CTT - Correios de Portugal was elected the best Corporate Brand at the Marketeer 2025 Awards, a distinction that reinforces its position as a reference corporate brand in Portugal, standing out for its solid values, digitalization and innovation in the field of mail and logistics.

This year's finalists were selected by Marketeer's editorial team and Editorial Board, based on the strategy, work and campaigns developed throughout 2024 in the areas of marketing, advertising and communication.

For João Sousa, Executive Director of CTT, “it is with great pride that CTT receives this award. This recognition reinforces our ongoing commitment to excellence, innovation and proximity to the Portuguese people. Thank you to everyone — employees, partners and customers — for being part of our history.”

The award validates the repositioning and

modernization of the CTT brand, which has gone from being a traditional postal company to a more diversified and digital group, with a strong presence in e-commerce and logistics, financial services and digital and sustainable solutions. Being recognized as the best Corporate Brand demonstrates that the CTT brand has been able to adapt to market challenges while maintaining the public's trust, its reputation and its history, which spans over 500 years.

The Marketeer Awards 2025 ceremony took place at the Convento do Beato, in Lisbon. This edition featured more than 250 finalists, in a total of 36 categories.

Source: [CTT Portugal Post](#)

Royal Mail launches Â£1 million apprenticeship levy gifting fund to help small businesses grow

02-07-2025

Royal Mail has today launched a £1 million small business apprenticeship levy gifting fund as part of a new set of commitments to support growth. The initiative comes as new figures show that a quarter of businesses are struggling to recruit skilled workers and the skills gap is one of the biggest barriers to growth.

The apprenticeship levy gifting fund is one of a number of commitments¹ Royal Mail is making to small businesses which are published in full today in a report by the British Chambers of Commerce (BCC) and Royal Mail titled [Small businesses: delivering growth for Britain](#).

The report includes the findings of in-depth research including a survey of more than 1,200 BCC members and supporting qualitative insight into what small businesses see as the biggest opportunities and barriers to growth.

Other key findings in the research include:

- More than a third (35%) of UK firms expect to grow in the next year, while 41% forecast 'business as usual' and 22% expect to downsize
- Four in 10 businesses (38%) see the UK domestic market as the biggest opportunity
- Online remains a key driver of growth for businesses – firms expect proportion of e-commerce sales to increase by 25%

The report also includes calls to Government² to provide targeted support to help small businesses reach their growth potential. The report and commitments form part of Royal Mail Means Business, a new campaign which aims to champion small businesses and the important role they play – from entrepreneurs and start-ups through to established companies with up to 250 employees.

A relaunched Small Business Hub contains advice and tailored content focused on fuelling growth, including simplifying and demystifying exporting, and providing more expert advice on topics businesses said they need help with as they expand into e-commerce and look to grow online sales.

Royal Mail's apprenticeship levy gifting fund is now open³. It is available to owners or employees of registered companies with up to 250 employees. The funding can be used to complete any Government registered apprenticeship course, which could include courses to upskill small businesses on traditional skills as well as help them to adopt new technologies such as AI to boost efficiency.

Source: [International Distribution Services](#)