

DHL stations in Hamburg and Frankfurt gain IATA CEIV Pharma Certification for life sciences and healthcare compliance

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DHL Global Forwarding certified its air freight stations in Frankfurt and Hamburg according to the CEIV Pharma Standard of the International Air Transport Association (IATA). Following Leipzig earlier this year two more German DHL sites have received the CEIV Pharma Certification of the aviation industry's umbrella association. The certification attests the highest service and quality standards for life sciences and healthcare customers.

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"Time critical and temperature sensitive pharmaceutical products require the highest quality standards in terms of warehousing, transportation and handling. To achieve this, standardized processes and a compliant, well-orchestrated network are mandatory. Seeing Frankfurt and Hamburg extending our global network on stations certified according the IATA CEIV Pharma Standard is a great achievement giving a strong signal in terms of quality and reliability towards our customers," states Thilo Specht, Vice President Airfreight Germany, DHL Global Forwarding.

DHL started to certify its global stations according to the IATA CEIV Pharma Standard in the third quarter of 2016. In the first period around 30 freight stations run through an independent auditing process including

courses for employees on-site. At each location, the umbrella association IATA examines the station's correspondence to the Temperature Control Regulations (TCR), the Good <u>Distribution</u> Practices (GDP) guidelines of the European Union, the Annex 5 of the World Health Organization and the United States Pharmacopeia Standards.

The DHL Thermonet Station in Leipzig was the very first German station of DHL Global Forwarding receiving this quality label in April 2017. Now the stations in Frankfurt and Hamburg have acquired the IATA CEIV Pharma certification as well. DHL Global Forwarding thereby enhances its transportation and storage quality levels of pharmaceutical goods and exceeds common quality standards in the DHL Air Thermonet stations.

With its international network, DHL offers at all of its Air Thermonet locations a wide-ranging product portfolio, covering all client needs for time and temperature sensitive airfreight shipments. Thus DHL has successfully established itself as the market leader for logistics solutions in the life sciences and healthcare industry.

Due to its unique cloud-based IT platform LifeTrack, DHL offers more transparency in



comparison to conventional offers in the area of temperature-controlled transports.

LifeTrack not only ensures shipment tracking but also enables an intervention, if necessary, during the supply process around the clock on 365 days a year. With this quality assurance initiative DHL positions itself as a reliable partner for the transport of structural complex and temperature sensitive pharmaceutical products.

Source: <u>Deutsche Post DHL Group</u>