

Omniva temporarily suspends parcel deliveries to the USA

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Due to newly imposed customs duties by the United States, Omniva will temporarily suspend the delivery of parcels containing goods to the USA starting from August 20. Omniva will resume parcel shipments to the USA as soon as possible.

"In practice, this means that customers are currently unable to send items – such as products, goods, gifts, etc. – to the USA via Omniva. Letters and documents can still be sent," explained Sven Kukemelk, Acting Chief Commercial Officer of the Omniva Group.

The reason for the service suspension is the recent changes in U.S. customs regulations. The U.S. has modified the so-called de minimis threshold – the value limit below which goods are exempt from customs duties and taxes. These changes also affect customs clearance procedures, for which implementing regulations are currently unavailable. As a result, Omniva cannot guarantee the delivery of parcels to its customers.

"I assure you that Omniva has done its absolute best to find solutions in this unclear

situation so that we could continue importing parcels to the USA on behalf of Estonian customers. However, we have now reached a point where we must wait for better cooperation from the U.S. side to resolve the situation. We will resume parcel deliveries to the USA as soon as we can ensure reliable and regulation-compliant service," Kukemelk added.

These changes affect all parcel delivery companies worldwide, many of which are taking similar steps until the U.S. provides further clarity.

In the future, once the implementing regulations are in place and active, sending parcels to the USA will become more expensive due to the added customs duties.

Source: Omniva