Thailand Post and Airports of Thailand (AOT) are jointly studying the integration of air transport with a digital platform to support the integration of export and import cargo systems.

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Bangkok, 2 September 2025 â€" Thailand Post Co., Ltd. and Airports of Thailand Public Company Limited (AOT) signed a Memorandum of Understanding (MOU) to study and develop the Airport Cargo Community System (ACS), a central electronic platform that will connect all sectors in the air cargo business chain, from importers and exporters, airlines, ground handling service providers, freight forwarders, customs brokers, and related agencies. This will enhance the country's logistics information system and management, increase efficiency, reduce redundancy, and support the growth of the import-export business and its path to becoming an air cargo hub.

Mr. Ratthapol Phakdeepum, Chairman of Thailand Post Co., Ltd., revealed that this collaboration marks a significant step in elevating Thailand's air logistics system, particularly the development of the Airport Cargo Community System (ACS) electronic platform. This platform will connect all sectors, from airlines, carriers, import/export agents, and land transport networks. It will also extend to truck slot management using modern digital technology. This collaboration will enhance transport efficiency, reduce costs, and address sustainable development by reducing energy consumption and carbon emissions. This aligns with Thailand Post's Green Logistics approach, enabling seamless connectivity across all dimensions of transport.

"The Thailand Post Board is committed to establishing direction and supporting strategic policies that emphasize the integration of modern technology, coupled with collaboration with key partners like the Airports of Thailand (AOT). This will strengthen Thailand's air cargo system to meet international standards and support the development of the digital economy in all dimensions. This collaboration is also crucial in propelling Thailand to become an air cargo hub in the ASEAN region, connecting the global supply chain, creating new trade and investment opportunities, and driving stable and sustainable long-term economic growth."

Dr. Danan Suphattraphan, President of Thailand Post Co., Ltd., stated that Thailand Post is committed to supporting the country's

transportation infrastructure. In collaboration with partners like the Airports of Thailand (AOT), the project will help establish a central mechanism that efficiently connects all sectors in the air freight transport chain, from importers and exporters, airlines, ground handling service providers, customs agencies, and related partners. This project will also lead to the development of modern logistics innovations, such as matching goods to cargo spaces using AI and machine learning, truck slot management, smart backhaul trucking systems that reduce empty truck trips and energy consumption, route analysis, consolidation of goods from multiple senders for increased efficiency, real-time status tracking, and API data connectivity with TMS, Customs, ERP, and warehouse systems, all of which will help reduce costs, energy consumption, and carbon emissions.

"The growing trend of e-commerce in Thailand has resulted in increased popularity and expansion of air freight. To meet consumer demand, Thailand Post has promoted air parcel and postal delivery channels. Currently, the company's primary revenue-generating international air parcel delivery service, EMS World, offers express delivery worldwide to over 200 destinations, meeting the needs of today's consumers. ePacket, an international registered express delivery service, is also an affordable option." Dr. Paweena Jariyathitipong, Deputy Managing Director and Acting President of Airports of Thailand Public Company Limited (AOT), stated that AOT hopes that the joint study and development with Thailand Post will integrate air and road freight transport, benefiting and reducing logistics costs for product manufacturers, freight forwarders, and Thai citizens seeking to transport goods. Furthermore, it can be applied to a temperature-controlled freight transport system (Cool Chain Logistics) appropriately for Thai agricultural products. This will enhance the country's air freight capacity to support the growth of the logistics business at the international level, enhance the country's competitiveness, and promote Thailand as a transportation hub in Asia.

Source: Thailand Post

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