

bpost installs record number of parcel lockers in 2024 and plans doubling in 2025

27-12-2024

bpost has never installed as many parcel lockers in a single year as in 2024. The number of bpost parcel locker installations in Belgium rose to more than 1260, a 40% increase. And bpost will deliver another 1200 parcel locker installations in 2025, doubling the existing network.

Parcel lockers play an increasingly important role in bpost's distribution network. They are very convenient. That's because parcels lockers can be accessed 24/7. It's something that Belgians appreciate: the number of people having a parcel delivered to a parcel locker rose by 44% this past year. And the statistics show that delivery to a parcel locker gets the highest customer satisfaction score of all delivery options offered by bpost.

Ever more, ever larger

This past year bpost installed a record number of parcel lockers to ensure everyone has one nearby: 365 new parcel locker installations drove the active installed parcel locker base up to 1260. That is the equivalent of one new parcel locker installation every single day, on average. And the network will continue to grow in 2025, based on bpost's ambitious plan for

more than 1200 new parcel locker installations, doubling the number of installations in Belgium to 2500. The newer parcel lockers are typically larger and more efficiently designed, so the number of doors will triple from the current 50,000 to 150,000 by the end of 2025.

Partner in the circular economy

In its future plan bpost also identifies parcels sent between private individuals as an important segment. That's because we are increasingly shopping on popular platforms such as Vinted and 2ememain. With that in mind, bpost directly involves retailers in the expansion of its network: anyone can express their interest in installing a Parcel Locker via the partner page. As such, bpost continues to build the best parcel locker network in the country in consultation with all its stakeholders.

Source: [bpost](#)