Australia Post announces new multimillion-dollar Parcel Facility on the Sunshine Coast

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Australia Post will build a new multimillion-dollar Parcel Facility on the Sunshine Coast to support the regionâ€™s growing parcel demand.

Expected to open in late 2026, the state-of-the-art facility will feature advanced automation to improve turnaround times and help process up to 16,000 parcels per day and up to 21,000 during peak periods like Christmas.

Australia Post Executive General Manager Network Operations, Rod Barnes, said the construction of the facility demonstrates Australia Post's ongoing commitment to investing in infrastructure that addresses the changing needs of customers and the Sunshine Coast community.

"As one of Queensland's fastest growing regions, our parcel volumes have increased 10% annually – well above the national average of 6%. With 164,000 locals shopping online in the past year, and areas like Caloundra, Buderim and Nambour recording above national average eCommerce growth, this new Parcel Facility will help us respond to that demand and deliver parcels to customers' doors sooner," Mr Barnes said.

Not only will the new facility accelerate parcel delivery for customers, it will also have enhanced safety and security features. The facility will significantly improve team member safety by reducing touch points and manual handling with the installation of a large parcel sorter.

The announcement of the Sunshine Coast Parcel Facility follows Australia Post's recent planned major infrastructure investments across New South Wales, with the development of six new greenfield sites in Tumut, Leeton, Casino, Deniliquin, Forbes and Byron Bay. Together, these investments will boost capacity and help improve delivery speed across the network.

Source: Australia Post