New Shanghai International Express and Cargo Hub Extends FedEx Operational Strength for Customers in Asia Pacific

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FedEx Express (FedEx), the world's largest express transportation company, today announced the official opening of its new FedEx Shanghai International Express and Cargo Hub located at Shanghai Pudong International Airport. The facility provides greater connectivity and convenience to the FedEx global network and overseas markets for customers in eastern China, particularly those shipping to the US and Europe.

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The Shanghai Hub is the largest of its kind at Shanghai Pudong International Airport. The new facility applies cutting-edge technologies and innovation to enhance operational efficiency. The 134,000 square-meter facility is equipped with a dedicated Customer Care Center as well as cold chain facilities.

"The Asia Pacific region remains the growth driver of the world," said David L. Cunningham, Jr., president and CEO, FedEx Express. "This new Hub adds yet another major facility to our already comprehensive regional and global network, giving our Asia Pacific customers reliable access to international markets."

FedEx currently has 66 weekly flights in and out of the Hub. With a fully automated sorting system, the new facility can process up to 36,000 packages and documents per hour. The facility utilizes information technology to send real-time information, including flight and shipment status to customers' mobile devices so they can arrange pick-ups accordingly and reduce logistics cost. With dedicated areas for China Customs and China Entry-Exit Inspection and Quarantine (CIQ), the Hub simplifies operations and improves the Customs clearance process.

"The FedEx Shanghai Hub marks another milestone that helps support the economic growth of east China. By continuously enhancing our services and facilities, we can provide our customers an edge in the fast moving and ever-changing business environment," said Karen M. Reddington, president, Asia Pacific, FedEx Express.

FedEx continues to increase its operational strength to meet the specific needs of its customers from various industries. For example, the new Hub features a Cold Chain Center which will support the healthcare industry, one of the fastest growing sectors in the Asia Pacific region. Equipped with temperature-controlled storage ranging from -22°C to 25°C, the Center offers a full suite of high-standard cold chain logistics solutions tailored to different healthcare products such as medicines, semi-finished medicines and pharmaceuticals.

The FedEx Shanghai International Express and Cargo Hub reinforces the city's position as one of the world's leading international shipping centers, which has ranked among

the top three in the world for ten consecutive years with a cargo and mail throughput of 3.8356 million tons in 2017.

Source: FedEx