

Royal Mail partners with Motor Fuel Group to roll out lockers at over 500 petrol stations

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Royal Mail and Motor Fuel Group have announced a partnership to introduce parcel lockers at over 500 petrol stations across the UK. The first are now open at Motor Fuel Group forecourts in Shepton Mallet and Canterbury.

Motor Fuel Group is the UK's largest independent forecourt operator. Operating nationwide, it is also the largest open ultra-rapid EV charging network in the UK, the UK's largest car valeting operator in the UK with 900+ sites and a major food-to-go retailer. The partnership is part of Royal Mail's rapidly expanding locker network, which was launched in December on top of its doorstep services.

Royal Mail's lockers offer a hassle-free parcel drop-off service, and soon they will include convenient collection options. With prices starting from just £1.55 online for a small parcel that fits through the letterbox, Royal Mail offers the most affordable rates in the market.

The smart lockers also feature label printing, making the process even more convenient. Customers simply need to pay for postage online and print the label by scanning a QR code at the locker or request a QR code if they are returning a purchase.

Royal Mail now has more than 23,500

locations where customers can drop off and collect parcels, including 1,900 lockers, 7,800 Collect+ stores, 11,500 Post Office branches, 1,200 Royal Mail Customer Service Points and 1,200 parcel postboxes. Customers can also drop off parcels small enough to fit in a postbox and use the app to request proof of postage.

Anna Malley, Director of Partnerships and Acquisitions at Royal Mail, said: "Our partnership with Motor Fuel Group will make Royal Mail's network even more accessible for our customers. We are working hard to give customers as many options as possible for sending, returning and collecting parcels, on top of delivering and collecting from every address in the UK."

Anna Lomas, Commercial Director at Motor Fuel Group, said: "We are delighted to establish our new partnership with the Royal Mail. We believe that the Royal Mail brand will bring significant benefit to MFG's customers and contribute to our strategy to be a 'one-stop' shop for our customers."

Source: International Distribution Services