International Post Corporation

Australia Post deploys first-ever Parcel Hub on Air Force base

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Australia Post has opened its first Parcel Hub on the Royal Australian Air Force (RAAF) base in Darwin, giving Defence personnel from 21 nations access to essential mail and parcel services during Exercise Pitch Black, the RAAFâ€™s biennial international air combat exercise

Operating for the duration of the Exercise, the dedicated Parcel Hub provides Australian and international personnel deployed to Darwin access to postal services, including the movement of urgent freight and the return of equipment. Free 24/7 Parcel Lockers have also been installed on base, giving personnel greater flexibility and convenience when sending and receiving parcels throughout Exercise Pitch Black.

Australia Post General Manager Network Optimisation Mitch Buxton said the initiative reflects Australia Post's ongoing focus on adapting services to meet customers how and where they need them.

“Australia Post has a longstanding partnership with Defence, and this first-of-its-kind portable Parcel Hub shows how we are innovating to meet the changing needs of our customers.

“The hub is designed to operate in complex environments, and this exercise in Darwin will give us valuable insight into how we can strengthen our emergency response during natural disasters, severe weather events and other major disruptions,” Mr Buxton said.

This initiative is another example of how Australia Post is modernising its network and services, building flexible solutions that help keep Australians connected wherever they live, work or serve.

Source: Australia Post