International Post Corporation

Latest USPS Report Shows Consistent Service Performance

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The United States Postal Service reported new delivery performance metrics for the ninth week of the third quarter for fiscal year 2023 showing improved delivery performance across all mail categories. The average time for the Postal Service to deliver a mailpiece or package across the nation was 2.5 days.

FY23 third quarter service performance scores covering April 1 through June 2, included:

First-Class Mail: 92.2% of First-Class Mail delivered on time against the USPS service standard, an increase of 1.3 percentage points from the fiscal second quarter.
Marketing Mail: 95.9% of Marketing Mail delivered on time against the USPS service standard, an increase of 1.4 percentage points from the fiscal second quarter.
Periodicals: 88.8% of Periodicals delivered on time against the USPS service standard, an increase of 2.3 percentage points from the fiscal second quarter.
The Postal Service continues to make service delivery improvements. Currently, 98% of the nation's population receives their mail and packages in less than three days. This percentage recently improved, and USPS is working hard to correct service-related issues in the other limited areas.

One of the goals of Delivering for America, the Postal Service's 10-year plan for achieving financial sustainability and service excellence, is to meet or exceed 95 percent on-time service performance for all mail and shipping products once all elements of the plan are implemented. Service performance is defined by the Postal Service as the time it takes to deliver a mailpiece or package from its acceptance into our system through its delivery, as measured against published service standards.

With the implementation of the Delivering for America plan, the Postal Service continues its focus on improving service reliability for the American public and business customers by modernizing the outmoded and aging postal network across the nation.

Source: USPS