International Post Corporation

DP DHL chief Appel plans â€˜just-in-timeâ€™ parcels and backs CO2 tax

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DHL wants to improve parcel deliveries in Germany with a 15-minute advance notification before a driver arrives, according to Deutsche Post DHL chief Frank Appel. The long-serving CEO also backed the idea of a CO2 emission tax to promote â€˜green growthâ€™ and supported the idea of consolidated last-mile deliveries in city centres by just one contracted logistics company in a wide-ranging interview with the Bonn-based General Anzeiger and the Rheinische Post regional newspaper. In response to increasing criticism and complaints about DHLâ€™s delivery times in Germany as volumes grow, Appel promised improvements including better customer notification in future. â€œWe will significantly improve the accuracy of (delivery time) predictions for parcels,â€ he declared.

Source: https://www.cep-research.com/news/dp-dhl-chief-appel-plans-just-in-time-parcels-and-backs-co2-tax