International Post Corporation

Average-Time-to-Deliver-Across-Postal-Network-Steady-at-2-Days

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The United States Postal Service reported new delivery performance metrics for the third week of the second quarter for fiscal year 2023 showing delivery performance improvements in First-Class Mail and Periodicals. The average time for the Postal Service to deliver a mailpiece or package across the nation was 2.5 days.

FY23 second quarter service performance scores covering Jan. 1 through Jan. 20 included:

First-Class Mail: 91.7% of First-Class Mail delivered on time against the USPS service standard, an increase of 0.7 percentage points performance from the fiscal first quarter.
Marketing Mail: 93.9% of Marketing Mail delivered on time against the USPS service standard, consistent with performance from the fiscal first quarter.
Periodicals: 85.3% of Periodicals delivered on time against the USPS service standard an increase of 0.7 percentage points performance from the fiscal first quarter.
One of the goals of Delivering for America, the Postal Service's 10-year plan for achieving financial sustainability and service excellence, is to meet or exceed 95 percent on-time service performance for all mail and shipping products once all elements of the plan are implemented. Service performance is defined by the Postal Service as the time it takes to deliver a mailpiece or package from its acceptance into our system through its delivery, as measured against published service standards.

With the implementation of the Delivering for America plan, the Postal Service continues its focus on improving service reliability for the American public and business customers by modernizing the outmoded and aging postal network across the nation.

Source: USPS