International Post Corporation

The e-service environment of Omniva can now also be used to register parcels to be handed over to the courier and post office

18-01-2022

The update allows those who want to send a parcel by courier to indicate in the My Omniva environment the time when they want the courier to pick up the parcel. After registering the parcel in the My Omniva environment and before handing it over to the courier or post office, the parcel code and the telephone number of the recipient/sender must be written on the parcel. This way, the employee of Omniva has all the necessary information about the shipment.
Pre-registering the parcel in the e-service makes the handing over of the parcel to the post office faster and smoother for the customer.

In the My Omniva environment, private customers can register parcels to Estonia as well as to Latvia and Lithuania, direct the arrived parcel to another parcel machine, and apply for an extension of the storage period for the parcel. In the My Omniva environment, customers can also specify their preferred parcel machines to which future shipments arriving at the post office will be sent, track their shipments, and add their contact number, which Omniva can use to send a text message notification when parcels arrive instead of a paper notification. The My Omniva e-service also provides information on the locations and opening hours of parcel machines and post offices.

Source: Omniva