Royal Mail's Parcel Collect is now Â£0 until the end of 2022

16-08-2022

Royal Mailâ€™s Parcel Collect service is now £0* until the end of December 2022 and booking it has become even easier. With Parcel Collect, customers arrange for their postie to collect their parcel from their doorstep. Customers sending or returning a parcel on the Royal Mail app or website will have a convenient collection automatically booked for them. Customers can send a parcel, or book a collection if they already have a label, through the Royal Mail app or online at www.royalmail.com/collection

Customers know when their postie usually delivers to them. Posties now also collect parcels that customers have to send or return at the same time. And if they're not going to be in they can add details of a safe place the parcel will be left in and the postie will collect it from there. It's the easiest and most convenient way for many people to send and return parcels. To make it even easier, if customers don't have a printer at home they can also ask for their postie to bring a pre-printed postage label with them when they collect.

Through Parcel Collect, Royal Mail collects from customers at their doorstep as part of a postie's daily round, which means customers don't have to get in their cars or use public transport to send a parcel, resulting in fewer additional emissions and less congestion. With the UK's largest "Feet on the Street" network of over 90,000 postmen and women, Royal Mail already has the lowest reported CO2e emissions per parcel amongst major UK delivery companies.

Nick Landon, Chief Commercial Officer at Royal Mail, said: "Because it's so convenient, Parcel Collect has been incredibly successful since it was launched. Everyone knows when their postie delivers so it's really convenient to arrange for them to collect anything that needs to be sent or returned at the same time. We can collect from a safe place if customers aren't going to be in and who better to do that safely than the postie who knows you and your home.

"To top it off, if you don't have a printer just let us know and we'll bring the label with us. Until the end of December you can do this for £0 so there's no reason not to try this fantastic new service. Parcel Collect is part of our commitment to continuously make our services more convenient as we re-invent the

way we deliver to and from our customers."

Recent research from Royal Mail revealed over a quarter (29 per cent) of those polled already have their parcel collected from home (41 per cent for 18–24-year-olds†). 55 per cent are likely to consider using Parcel Collect**. This is why we are so keen to share the benefits of this convenient service which we expect to continue to grow strongly.

Source: Royal Mail

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