Australia Post to make verification easier and faster

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Australia Post has launched a new employment screening service â€“ Workforce Verification - that is set to offer employers a streamlined and efficient verification solution.

With background employment screens such as police checks becoming increasingly mandatory, cumbersome screening processes can unfortunately create friction in recruitment and onboarding, leading to candidate dropout and stretching HR processes.

Workforce Verification is a service that will navigate these obstacles in a thorough yet efficient way by being able to conduct a range of screens, including identity, police and visa checks in one interface.

Real-time visibility status of all candidate and existing employee cheeks will also help streamline reporting and ongoing compliance.

The Workforce Verification platform allows core ready-to-work check requirements such as police and Visa checks, but with a roadmap for more sophisticated identity, qualification and integrity checks to be added to the platform in future.

Australia Post Head of Product - Identity Services Christian Seely said that the new offering was a game-changer for HR professionals, streamlining the process, reducing administration costs, and reducing candidate dropout and improving the overall experience.

“Already a trusted leader in identity services and employment screening, and one of Australia’s most trusted brands, Australia Post’s new solution will verify employees faster and more efficiently through an easy to use low touch platform,” he said.

“We know the importance of businesses and government agencies knowing who they are hiring – and the strength of our offering is the flexibility to offer a dual online and in-store process, leveraging our extensive network of post offices.

Australia Post has already signed on nine customers, and with many more in the pipeline, is set to expand the service in coming months.

The new platform further positions Australia Post as a significant participant in the identity services and employment screening space

and shows its ability to meet customer needs. Source: Australia Post

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