International Post Corporation

# Royal Mail partners with UPP to roll out innovative parcel services in a first for student accommodation

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Royal Mail and UPP have announced a partnership to introduce parcel lockers at fourteen student residences across the UK. This is the first partnership between Royal Mail and a student accommodation provider.

The first locker is now up and running at Nottingham Trent University. The lockers feature label printing, making the process more convenient for customers who do not have access to a printer. Customers simply need to pay for postage online and print the label by scanning a QR code at the locker or request a QR code if they are returning a purchase.

UPP is the leading provider of on-campus student accommodation, infrastructure and support services in the UK. With long-term partnerships with 15 top UK universities, UPP has over 35,000 rooms for students under management or in construction.

Royal Mail's lockers offer a hassle-free option to send, collect and return parcels. With prices starting from just £1.55 online, Royal Mail offers the most affordable rates on the market.

Royal Mail now has almost 24,000 locations where customers can drop off and collect parcels, including 2,200 lockers, almost 8,000 Royal Mail Shop outlets, 11,500 Post Office branches, 1,200 Royal Mail Customer Service Points and 1,200 parcel postboxes. Customers can also drop off parcels small enough to fit in a postbox and use the app to request proof of postage, as well as drop off larger parcels in the new postboxes of the future.

Anna Malley, Director of Partnerships and Acquisitions at Royal Mail, said: “Our partnership with UPP will make it even easier for students to send and receive parcels with Royal Mail. We know it can be difficult for students in halls to have secure locations to pick up their parcels at any time and to have somewhere on their doorstep to send or return items. These locations are a great addition to our rapidly expanding network.”

Holly Dixon, Commercial Revenue Manager at UPP, said: “We’re constantly working on ways to improve the service we offer to our student residents and we know from early feedback they greatly appreciate this new initiative.”

Source: International Distribution Services

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