International Post Corporation

PostNL delivers more than ten million parcels in seven days

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With more than ten million parcels delivered in seven days, the people of PostNL are extremely busy. Together with the web shops, PostNL is making every effort to deliver the parcels to consumers on the agreed day. In the past week, the success rate was over 95%.

This year, the festive season is less predictable than in previous years. The festive season, starting from Black Friday, is usually a busy time, but this year it has been exacerbated by the coronavirus pandemic. Last weekend, we saw that local measures (such as the earlier closing time of shops and requests from mayors to shop online) led to web shops and deliverers being extra busy.

Liesbeth Kaashoek, Director of Parcels & Logistics for PostNL, says: "In these busy times, the health and safety of our employees, customers and retail partners remain paramount. Because we don't want to compromise on compliance with social distancing measures, and because the network must continue to run, we need to adjust the schedule for collecting parcels from web shops at certain peak times.

"Consumers are also asked, if possible, to hold onto their return items until after Sinterklaas (5 December). This is an exceptional situation, which requires us to take these additional measures. We are sorry to do this, but it is a necessary step to ensure the 95% success rate of delivery on the promised day. That we are able to do so in extremely busy times deserves a huge compliment for all PostNL colleagues."

PostNL expects to deliver more than 1.5 million parcels per day over the next few days, contributing to the 5 December celebrations of Sinterklaas across the Netherlands and Belgium.

Source: PostNL