International Post Corporation

You'll get more done with the delivery person than you think.

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Postal workers have been an important part of the lives of Slovaks for decades. Slovak Post reminds us that delivery services go far beyond traditional mail delivery. Thanks to them, many residents can complete their necessary tasks directly from the comfort of their own homes.

Postal delivery workers, currently numbering almost 3,500, have played an irreplaceable role in public life throughout Slovakia for decades. They were and are the faces of the post office in the field – familiar people who cover kilometers and walk up to 20,000 steps every day and in all weather conditions to deliver not only parcels, but also money or daily newspapers – more than 131 million parcels delivered annually, over 523,000 per day, which represents 138-200 parcels for each of them during a typical delivery day.

In the past, they were often the only connection between remote villages and the world. Even today, in the digital age, they remain an important pillar of postal services.

In addition to daily delivery, the postman provides a wider portfolio of services. Residents can use them conveniently and safely in their homes, without the need to visit a brick-and-mortar branch. In addition to daily delivery of letters, postal orders or prepaid newspapers, residents can directly from the postman:

- pay SIPO payments – purple SIPOs can be paid directly to the delivery person,
- to have a pension paid out,
- have social benefits delivered and paid in cash – applies in the event of adverse health conditions,
- buy postage stamps, lottery tickets or selected goods from POSTshop.

The scope of delivery services may vary depending on the equipment and motorization of the delivery person. In some cases, residents can, for example, also deliver a package or letter, or use selected Poštová banka services related to setting up a personal account and other products.

In order to simplify and streamline the work of delivery personnel, as well as to increase customer comfort, all delivery personnel throughout the network are gradually being equipped with a multifunctional mobile device. Through operational applications, it integrates and replaces four separate devices - a QR/barcode scanner, which was used to scan the shipment, a payment terminal ,

thanks to which it is possible to pay for cash on delivery or delivery of the shipment with a payment card in addition to cash, a security element for reporting an emergency, and the device itself also functions as a mobile phone . The system is open and allows for the implementation of new applications and functionalities in the future, which will reflect the requirements of the market and Slovak Post.

Thanks to postal delivery people, Slovak Post services remain available to all residents - simply, conveniently, without the need to visit a branch. The public can find out in detail about the scope of delivery services directly from their delivery person or on the Slovak Post website.

Source: Slovak Post

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