

# DHL Supply Chain implements its first European fully automated small parts warehouse with robot picking for 1-2-3.tv

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The omnichannel auction platform 1-2-3.tv consistently relies on the digitalization of its supply chains and warehouse logistics. On behalf of the broadcaster, DHL Supply Chain, Deutsche Post DHL Group's specialist contract logistics division and long-standing logistics partner of 1-2-3.tv, has now implemented Europe's first fully automated Autostore logistics system in Braunschweig, Germany. This compact storage and retrieval system enables optimized space-saving storage of small parts and fully automatic picking of up to 18 million items per year. Working alongside with the employees on site, the system increases the processing speed of each individual order, optimizes processes for employees and improves operational efficiency.

"Our company has already invested heavily in lean processes and sustainable automation in the past. With the introduction of the flexible and modular robotic solution from Autostore, we are building on the strong growth realized in recent years, optimizing our logistics processes sustainably, and are therefore ideally equipped for future growth," explains Eberhard Kuom, Executive Vice President Finance and Operations at 1-2-3.tv. In this way, the wide variety of offers can be represented more effectively, while maximizing capacity utilization at the storage location.

The Autostore solution supplied by Element Logic consists of an aluminum frame in

which the current inventory is stacked and stored over 16 levels in more than 40,000 plastic containers. The top floor serves as a route for the robots, 26 of which are deployed in the 1-2-3.tv warehouse in Braunschweig alone, where they automatically pick the ordered goods and group them for further processing by the employees. The goods are placed in the respective package for the customer order on a dispatch and transport system, automatically sealed and then dispatched. Following 1-2-3.tv's recent investment in order acceptance processes and the digitalization of its entire supply chain, this solution represents the company's third optimization step along its process chain.

"We are pleased that this automated

solution will allow us to further strengthen our trust-based cooperation with our long-standing customer 1-2-3.tv, and to invest in a successful future together. Thanks to the Autostore system, we have continuous inventory control and can achieve high efficiency in storage and retrieval, so that customer orders can be processed quickly and reliably. In addition, the logistics solution relieves our employees on site by shortening walking distances. Most importantly, they are now able to focus their energies on more demanding activities in other areas on site," says Andreas Bicking, Business Unit Director e-Commerce DHL Supply Chain Germany & Alps.

For DHL Supply Chain, this implementation is another important building block in the ongoing realization of its automation and digitalization strategy for continuous improvement in operations. As part of a broader, commercially viable technology portfolio, these goods-to-person robots are playing an increasingly important role in the contract logistics provider's strategy. "We are pleased to have DHL Supply Chain as a highly professional partner at our side. Integrating the Autostore solution into the existing infrastructure during peak times was an enormous achievement," says Kuom, praising the successful implementation process.

Source: [Deutsche Post DHL](#)