USPS Reports Consistent Performance Across All Mail Categories

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The United States Postal Service reported new delivery performance metrics for the second week of the second quarter for fiscal year 2023. The data shows high performance across First-Class Mail, Marketing Mail, and Periodicals with an average time of 2.5 days to deliver a mailpiece across the postal network.

FY23 second quarter service performance scores covering Jan. 1 through Jan.13 included:

First-Class Mail: 90.8% of First-Class Mail delivered on time against the USPS service standard, consistent with performance from the fiscal first quarter.
Marketing Mail: 93.9% of Marketing Mail delivered on time against the USPS service standard, consistent with performance from the fiscal first quarter.
Periodicals: 84.7% of Periodicals delivered on time against the USPS service standard, consistent with performance from the fiscal first quarter.
One of the goals of Delivering for America, the Postal Service's 10-year plan for achieving financial sustainability and service excellence, is to meet or exceed 95 percent on-time service performance for all mail and shipping products once all elements of the plan are implemented. Service performance is defined by the Postal Service as the time it takes to deliver a mailpiece or package from its acceptance into our system through its delivery, as measured against published service standards.

With the 2022 holiday season now concluded, the Postal Service continues its focus on improving service reliability for the American public and business customers through modernizing the outmoded and aging postal network across the nation.

Source: USPS