

## New e-commerce hub opens at Singapore's Changi Airport

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The \$21m facility, co-funded by the Civil Aviation Authority of Singapore (CAAS), enhances Changi's e-commerce mail sorting capability to support the growing e-commerce market. This new 6,000m<sup>2</sup>

facility also features new innovations that will improve productivity and enable airport workers to acquire new skills.

By deploying state-of-the-art technology, SATS has multiplied mailbag processing capacity by more than three times and streamlined the mail sortation process to deliver quicker turnaround for international eCommerce mail. Processing time is now reduced by 50%. At the same time, automation has provided opportunity for employee upskilling. SATS is currently the only ground handler in the region to operate such an automated airside facility.

Source: [CEP-Research](#)