



CTT extends deadline for collecting mail and parcels.

10-02-2026

CTT informs that, due to adverse weather conditions, some CTT Stores, CTT Points and Distribution Centers are experiencing operational constraints.

To minimize the impact on customers in the affected municipalities, the deadline for collecting mail and parcels has been exceptionally extended in those areas.

Customers who received collection notices between January 28 and February 5 can collect their Mail and Parcels until February

13. Notices issued after February 5 will maintain the usual deadlines.

CTT is working to restore normal service as quickly as possible.

Source: [CTT Portugal Post](#)