International Post Corporation

Update on temporary postal suspension to US

09-09-2025

Australia Post today announced it plans to resume postal sending to the United States (US) and its overseas territories on or before Thursday, 25 September 2025.

This announcement follows changes the US Government made to customs and import tariff rules at the end of August 2025, which saw Australia Post, along with numerous other international postal operators, make the difficult decision to temporarily partially suspend postal services to the US, Puerto Rico, Guam, Northern Mariana Islands, US Virgin Islands and US Minor Outlying Islands.

Australia Post is working with Zonos, one of a limited number of authorised US Customs and Border Protection (CBP) and Universal Postal Union third-party providers, to offer Australia Post Business Contract and My Post Business customers a solution to meet the new rules and allow deliveries to the US to resume.

Australia Post Executive General Manager, Parcel, Post & eCommerce Services, Gary Starr said: "Along with more than 190 other postal providers internationally, we've been caught in a fast-moving situation not of our making. The real impact has been on our customers who export their goods to the US accessing our cost-efficient postal service, so we've been working around the clock to find a solution.

"Our priority has always been to have a solution up and running as soon as possible, while keeping our customers updated and informed. We want to provide customers with as much notice as possible to prepare and facilitate their business planning.

"While we are planning to lift the temporary suspension on Thursday 25 September, if we are able to lift this earlier, we absolutely will," Mr Starr said.

Like many other international postal services, Australia Post also offers a commercial service outside of the traditional postal network for large export customers, which remains open.

Australia Post is working on a separate solution to allow customers to send parcels to the US via the Post Office network. Currently, gifts valued at under USD$100 are exempt from the any tariff impacts.

Customers seeking an update can check the Australia Post website or call 13 POST (13 7678).

Source: Australia Post