

“Customers to also have the option of sending and receiving letters digitally in future”

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In future, Swiss Post is to also accept and deliver letters with postal addresses digitally.

The Federal Council is modernizing Swiss Post's mandate and responding to changing customer needs with its proposal today for an adapted Postal Services Ordinance, which additionally provides for amendments to logistics and payment transactions. For Swiss

Post, this is another important step towards the future. A nationwide public service can only run without taxpayers' money if the company is able to adapt to societal and economic developments.

Source: [Swiss Post](#)