International Post Corporation

USPS Issues First-Year Progress Report on Achievements from Delivering for America 10-Year Plan

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The U.S. Postal Service today released a First-Year Progress Report on Delivering for America (DFA), its 10-year plan to return the organization to financial sustainability and achieve service excellence while maintaining universal six-day mail delivery and expanding seven-day package delivery.

"We have made significant progress in the first year of our Delivering for America plan, but our work is far from over," said Postmaster General and Chief Executive Officer Louis DeJoy. "Our employees are playing an integral role in the advancement of the plan. As we continue to implement components of the plan, we expect to significantly improve on-time delivery performance, operational capacity, precision and efficiency, and to do so in a financially sustainable manner over the coming decade. Delivering for America is helping to drive a new sense of purpose and focus across all levels in the organization."

The Delivering for America plan was published March 23, 2021, to transform the Postal Service from an organization in financial and operational crisis to one that is self-sustaining and high performing. In the year since, the Postal Service has aggressively advanced core DFA strategies and initiatives. While much work remains to be done to address the Postal Service's financial and operational performance, DFA has already demonstrated that the path forward is achievable, and that the organization can be financially self-sustaining, high performing and provide excellent service to the nation.

Source: USPS