International Post Corporation

Austrian Post: Ordered late in the evening delivered next day

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As the country's leading logistics service provider, Austrian Post is taking current trends in e-commerce into account. This includes the fact that around a quarter of all online orders are only placed between 9 p.m. and midnight. Austrians want to order late in the evening and ideally have their parcel in their hands the next day. Austrian Post has now responded to this.

Since June, a pilot operation has been running in the delivery bases of the Upper Austria Logistics Center in Allhaming, testing later delivery times. Premium shipping customers can now pick online orders received late in the evening during the night and deliver them pre-sorted to the Post's logistics center until the early hours of the morning. Austrian Post ensures that the parcel is distributed and delivered less than 24 hours after the order is placed.

"There is enormous interest in speeding up our network and later delivery times. With Amazon, we have already gained a customer who uses this service. This underlines the great market potential that we can tap into through the later delivery times," says Peter Umundum, Board Member for Parcel & Logistics, Austrian Post AG.

From September, the later delivery times will be gradually extended to the whole of Austria. This will enable the post office to enable more and more premium shipping customers to have online orders placed late in the evening delivered the next day.

Source: Austrian Post