

bpost launches a new range of business solutions

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With Night Delivery, bpost optimises the rounds of technicians and mobile teams.

No more trips back and forth to the depot! With Night Delivery, bpost's new B2B service, companies' technical equipment is delivered before 7 a.m. to parcel lockers (bbox) throughout Belgium. Mobile teams can collect their equipment at dawn, close to their home or first worksite. The result: fewer unnecessary trips, more interventions completed, and higher customer satisfaction.

Following two successful test phases, bpost officially launches Night Delivery on October 15, a night-time delivery solution that saves technicians and field teams up to 1 hour and 30 minutes per day.

A service designed for the field Night Delivery addresses very concrete needs in the field. Whether it's an IT technician, a home nurse starting their shift at dawn, or a car mechanic waiting for a part to restart a vehicle, they all share the same need: having the right equipment in the right place, at the right time.

As part of bpost's Business Solutions, Night Delivery stands out in the B2B logistics market thanks to two unique advantages.

First, it leverages bpost's nationwide bbox network, the densest in Belgium with nearly 2,000 locations, around 100 of which are currently used for this service, ensuring deliveries within a short distance of the recipient's home or worksite, without the need to travel to central depots. Second, unlike other logistics services, Night Delivery is tailor-made for technical professions, with compatibility for professional tools and delivery slots adapted to field schedules. Additionally, delivery directly to the worksite or into field vehicles is also available, offering companies even more logistical flexibility. Deliveries can also be made using electric vehicles, helping professional clients reduce their direct and indirect (Scope 3) emissions.

Christel Dendas, Chief Commercial Officer at bpostgroup: "bpost business solutions, including Night Delivery, illustrate our commitment to providing practical, co-created services. By addressing the specific needs of companies and their field staff, whether technicians or nurses, we help them work more efficiently while supporting our partners' performance. This nationwide launch is an important milestone in our

ambition to become Belgium's leading B2B logistics partner."

From pilot phase to national rollout

How does it work in practice? Parcels are collected by bpost until 6 p.m. on working days, sorted overnight, and then delivered before 7 a.m. to selected bbox locations across Flanders, Brussels, and Wallonia. The service is exclusively available for B2B shipments, internal deliveries or business-to-business exchanges requiring a high level of reliability.

Tested successfully with Signpost, Kone and Alertis, the service demonstrated its added value from the first rounds. At Signpost, all

technicians were able to collect their equipment before 7 a.m. during the pilot phase.

"Thanks to this solution, our technicians can dedicate at least one extra hour per day to customer visits, while reducing unnecessary kilometres and CO₂ emissions," says Timothy Steleman, CTO at Signpost.

Building on these results, Signpost is now rolling out the service nationwide, extending it to technicians working in schools in Brussels and Wallonia.

Source: [bpost](#)

