International Post Corporation

Important update: International parcel requirements from 8 March 2026

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From 8 March 2026, Omnivaâ€™s Terms and Conditions for international parcels will be updated to reflect EU customs and aviation security requirements. These changes help ensure safe transport, faster customs processing, and fewer delivery delays for international shipments.

What you need to know?

Accurate sender and recipient details are required.

When sending an international parcel, please provide complete and correct information for both sender and recipient, including names, addresses, and contact details.

Clear content descriptions are mandatory.

All international parcels must include a sufficiently detailed description of their contents. This information is required for customs declarations and aviation security checks.

Sender responsibility.

The sender is responsible for ensuring that all customs and security information is complete and accurate. If missing or incorrect data causes additional handling (for example customs corrections, returns, or extra fees), these costs may be charged to the sender.

Source: Omniva