International Post Corporation

Record number of parcels! Post maintains high on-time delivery during peak periods

23-12-2025

This is a true pre-holiday parcel rush. The wave of parcels sent by Poles grew daily, and the last week before Christmas was record-breaking. Most importantly, despite this mass of parcels, Poczta Polska maintains a very high level of on-time delivery. This is a positive result of the company's transformation.

Already during the Black Friday promotions and in the week before St. Nicholas Day, the number of parcels sent by Poles, for example, using Pocztex, began to climb, increasing by nearly 10 percent compared to the same period last year. The following weeks of December brought even stronger increases.

The number of packages has been increased by up to half

The latest results show just how record-breaking December 2025 was. Each week, the number of parcels was higher than the same week last year, and the average weekly number of parcels in December 2025 is 26.3% higher than the weekly average in November and a whopping 47.6% higher than the weekly average for the entire year. However, the truly record-breaking week was the last week before the holidays – from December 15th to 21st. The number of parcels shipped was significantly higher than the same week in each of the last five years – in some cases even by half .

Punctuality is a perfect five

Most importantly, despite such significant increases in shipment volume, Poczta Polska is also achieving excellent on-time delivery rates. As many as 95 percent of D2D (door-to-door) shipments, meaning those delivered to customers' homes, are delivered the next business day after posting (D+1). And for OOH deliveries (to collection points or parcel machines), the D+1 delivery rate is over 98 percent.

This is how transformation works

Achieving such high timeliness despite the growing volumes of parcels is supported by activities carried out as part of the Transformation Plan: changes to processes in sorting plants, optimisation of the logistics network, development of a network of collection points and implementation of tools supporting control over deliveries.

Over 20,000 collection points

Poczta Polska is one of the largest operators in the country. It has a parcel collection network of over 20,000 points, including 2,150 parcel machines, 7,600 branches, and several thousand partner locations, including Å»abka, ABC, Lewiatan, Groszek, Arhelan, and Delikatesy Centrum stores. As many as 92% of Poles use Poczta Polska's services. Poczta Polska's postmen and couriers deliver nearly 4 million pieces of various types of parcels daily. The operator's potential is also underpinned by a network of dozens of sorting centers and a modern fleet of 5,000 vehicles. This allows it to serve over 15 million addresses across Poland.

Source: Poczta Polska

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