International Post Corporation

Australia Post opens Yarrabilba Parcels expanding its parcel network in South East Queensland

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Australia Post has opened its fourth, next-generation Post Office in Queensland today. The new, modern format Post Office is designed to make sending, collecting and returning parcels faster and more convenient for locals.

Located at 1-7 Waldron Street, the new Parcels Post Office is dedicated to parcel services and provides a streamlined experience, helping customers get in and out quickly, with added flexibility through self-serve options and secure 24/7 free Parcel Lockers.

Australia Post General Manager Retail Operations North, Sarah Coe said Yarrabilba Parcels has been designed with flexibility and convenience at its core, ensuring Australia Post continues to service locals where and when they need it most.

"Yarrabilba is a rapidly growing suburb and as the local community continues to expand – we're committed to upgrading our services to better support residents.

"The number one reason customers visit a Post Office is to collect a parcel, so we're making it quicker and easier to collect and send parcels at a time that suits them. In high-growth areas like Yarrabilba, we're evolving our network to keep pace with how our customers are using postal services," Ms. Coe said.

Yarrabilba Parcels blends in-person assistance with convenient self-service options, including 24/7 access to secure Parcel Lockers and accessible vending machines stocked with packaging, stamps and other mailing essentials. Parcel collection previously offered at the Yarrabilba CPA is available from Yarrabilba Parcels, with customers able to collect or return online purchases around the clock.

This next-generation format is designed to be flexible and scalable, with some featuring a smaller physical footprint, but a highly efficient back-of-house setup to manage increased parcel volume.

Source: Australia Post