

Slovak Post enters a new era, responds to changing customer needs through transformation

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Slovak Post has presented a transformation plan, the aim of which is to restore the company, increase the availability and efficiency of postal services, modernize them to reflect today's customer needs, and at the same time strengthen the company's financial stability in times of rapid change.

The transformation process is based on three pillars - network optimization, process streamlining, and investments in technology and innovation. It should be completed by 2028.

Source: [Slovak Post](#)