International Post Corporation

Stop acceptance of shipments containing goods to the USA

21-08-2025

Exception: gifts from private individuals with a value of less than 100 USD and documents - Alternative for shipping good: "Post Express International"

As of August 26, Austrian Post will no longer be able to accept shipments containing goods for the USA (including Puerto Rico) until further notice. The last day for posting is therefore Monday, August 25. This is due to changes in customs regulations in the USA. The rule that goods with a value of less than 800 US dollars may be imported into the USA duty-free and tax-free has been abolished. At the same time, postal customs clearance processes have been changed, and there is currently insufficient information available on the customs clearance procedures that will be required in the future. This tightening of regulations poses major challenges for all postal companies worldwide when shipping goods to the USA.

Exempt from this regulation are gift shipments from private individuals with a value of less than 100 US dollars that are also marked as gifts; Austrian Post will accept these shipments for shipment to the USA until further notice. Document shipments are not affected by these regulations and can be sent to the USA via Austrian Post as usual.

Currently, customers are only able to continue sending other shipments to the USA using the "Post Express International" product, as these shipments are subject to a different processing method.

Source: Austria Post