

Slovenian Post with a new platform for superior efficiency and user experience in parcel delivery

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Pošta Slovenije is upgrading the technological modernization of its processes. In cooperation with the leading global provider of delivery management systems FarEye, it has introduced a new digital platform, supported by artificial intelligence, which provides support with the comprehensive organization of the delivery process from the initial to the final part of the route - from planning and management of address data to route optimization, execution, real-time tracking and performance analysis. All this allows Pošta Slovenije to be more agile, predictable and upgrades the excellent user experience in the delivery process. The solution provides additional support for delivery employees in their work in the field, as it dynamically optimizes the entire pickup or delivery area with the help of an advanced optimization tool.

In 2025, Pošta Slovenije recorded further growth in parcel delivery services, driven by domestic and cross-border online commerce. The new platform supports the largest parcel logistics network in Slovenia with more than 1,600 pick-up and drop-off points by enabling smarter coordination of end-to-end operations. This collaboration with FarEye is an important milestone in the further development of the Pošta Slovenije Group into a leading digitally-oriented international provider of parcel delivery and logistics services.

With the rise of online commerce and the ever-changing expectations of delivery, postal operators around the world have a

unique opportunity – to deliver parcels on a global scale while maintaining the trust, reach and quality of service for which they are renowned. Pošta Slovenije has seized this moment – going beyond traditional delivery models and mastering complex modern large-scale logistics with precision, automation and speed.

The introduction of a new platform supported by artificial intelligence allows Pošta Slovenije to upgrade the resilience of its delivery network with modern technology and enable a new chapter in the growth of parcel services.

Source: [Pošta Slovenije](#)