

## Correos Receives the IPC Certificate of Excellence for its Madrid-Barajas Exchange Office

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This recognition, awarded by IPC (International Post Corporation), certifies that the processing of international mail at the Correos Exchange Office, located in Madrid-Barajas and consisting of the OCI-Ramp 7 logistics center and the International Processing Center (CTI), meets the highest quality standards.

Correos has received the "Certificate of Excellence" for its Madrid-Barajas Exchange Office, awarded by IPC (International Post Corporation) to centers that certify the excellence. A high level of compliance with quality standards in the processing of international mail, in terms of delivery times, exchange of shipment information, and coordination with other postal operators and airlines.



The Madrid-Barajas Post Office is comprised of two logistics centers: OCI-Ramp 7, specialising in imports, and the International Processing Center (CTI), dedicated to exports. This demanding certification was obtained in just under a year following the reorganisation of all operational processes carried out following the opening of the new Barajas center and the closure of the previous facilities. This certification places Correos' international services at the highest level of excellence among global postal operators.

At an event held at Rampa 7, IPC CEO Holger Winklbauer presented the Certificate of Excellence to Correos President Pedro Saura. He was accompanied by Correos Director of Operations Olga García, the International Operations team, the heads of the Exchange Office centers, and a representative of the staff, whom he congratulated for the quality of the processes and postal services they provide daily.

Today, 32 offices of exchange of IPC member posts hold a valid Certificate of Excellence.

Source: Correos/ IPC