

Locky simplifies the process of sending and returning parcels to lockers

01-09-2025

Locky, a CTT Group company, has made the process of sending and returning parcels to its smart lockers even simpler. The main new feature is that customers no longer need to reserve a locker in advance on the portal, as was the case previously, making the process even simpler and more convenient.

If you don't have a valid CTT shipping label, you can easily create one at ctt.pt/etiqueta . Then, simply pack the package and head to your preferred Locky locker. Following the on-screen instructions, the package will be deposited and the door closed in just a few seconds.

With this update, [Locky](#) reinforces its commitment to offering simple and practical solutions. "We're taking another step in our mission to offer a more convenient service, increasingly aligned with our customers' needs. We want Locky lockers to be an increasingly intuitive and accessible option, allowing you to send or return packages quickly and hassle-free," highlights Locky CEO Francisco Travassos.

Through Locky, the CTT Group currently has the largest network of smart lockers in

Portugal (over 1,000) for receiving, sending, and returning parcels.

Locky lockers are part of the [Collectt network](#) , the CTT Group's newest brand that brings together all parcel delivery and collection points in the Iberian Peninsula. Currently with over 20,000 Pick & Drop points, the Collectt network guarantees a more sustainable, local service for express parcel collection, delivery, and returns. In addition to Locky lockers, this network comprises CTT Stores and Points in Portugal, as well as Payshop Agents present throughout the country. In Spain, Collectt Express is supported by partner networks with a significant presence in the country.

All Locky locker locations, as well as a guide to using them, can be found on the Locky website .

Source: [CTT Group](#)