International Post Corporation

NZ Post expects normal deliveries to resume on Tuesday after weekendâ€™s severe weather

29-01-2023

We suspended our operations on Friday in Auckland when the local State of Emergency was declared. Our priority is always the safety and wellbeing of our people, and we needed to make sure all our teams were safe and back home with their whÄnau.

Yesterday we focused on making sure we had support in place for any team members who were affected and assessing any damage to our sites. Today we've been working with our teams in Waitomo, Coromandel, Tauranga and other affected areas to make sure they are safe and have everything they need. We are keeping a close eye on the situation and on advice from official sources such as Civil Defence.

In areas where there is safe access, by Tuesday we expect deliveries to return to normal including items that were due for delivery on Saturday. NZ Post advises there will be no deliveries in Auckland, Northland, Bay of Plenty, Waikato, Gisborne and Nelson regions on Auckland, Northland and Nelson Anniversary Day, Monday 30 January.

Customers can find the latest updates online and locate parcels through our parcel tracking tool. We ask that customers please help us to keep our Customer Contact Centre for business-critical enquiries only.

Source: NZ Post