International Post Corporation

Australia Post statement regarding fuel surcharge

24-03-2026

Australia Post is increasing the domestic parcel sending fuel surcharge for around 30,000 contract customers to help recover the recent significant rise in fuel costs.

There is no change for the more than 250,000 MyPost Business customers as well as our retail customers.

Effective 23 April 2026, the Australia Post (domestic parcel sending contract) and StarTrack Courier Fuel Surcharge is increasing from 4.8% to 12% and the StarTrack Express and StarTrack Premium Fuel Surcharge is increasing from 15.5% to 22.7%.

We carefully consider any pricing changes and the impact on our customers, however, like for many other Australian businesses, this is a necessary change to help manage cost in a challenging environment.

Australia Post remains committed to supporting customers and communities and has contingency planning in place for its operations, including onsite fuel storage at key delivery facilities.

This is a very fluid situation that we are carefully assessing and monitoring, and we will continue to keep our customers updated.

Source: Australia Post