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DHL Supply Chain strengthens its offering to small and midsize companies with acquisition of e-commerce and retail logistics specialist IDS Fulfillment

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Westerville, Ohio - In a strategic move to further enhance its e-commerce capabilities and expand its service offering to small and midsized customers, DHL Supply Chain has acquired U.S.-based e-commerce fulfillment and retail distribution logistics provider IDS Fulfillment.

The acquisition adds over 1.3 million square feet of multi-customer warehouse and distribution space strategically located across the U.S. This includes facilities in Indianapolis, Ind., Salt Lake City, Utah, Atlanta, Ga., and Plainfield, Ind., where the company is headquartered. Committed to ensuring a seamless transition for customers and associates, DHL will continue to operate all IDS facilities under existing local leaders.

"E-Commerce has been a growth driver for DHL in recent years and is an important focus in our Strategy 2030 agenda," said Patrick Kelleher, CEO of DHL Supply Chain North America. "The acquisition of IDS Fulfillment not only expands our operational footprint but also ensures small and midsized companies have access to our state-of-the-art logistics solutions designed for their specific requirements."

Mark DeFabis, CEO of IDS Fulfillment, stated, "We believe that DHL's commitment to innovation and service excellence makes them the ideal partner to enhance our operations and deliver industry-leading capabilities to our customers and team members."

This marks the second e-commerce acquisition for DHL Supply Chain in 2025, having acquired Inmar's reverse logistics business in January, making it the largest returns processing provider in North America.

"With global e-commerce set to grow at a CAGR of 8% per annum by 2029 , DHL is targeting investments that further expand our capabilities to meet the needs of this growing

segment and make our network and solutions easily accessible to businesses of all sizes. IDS Fulfillment complements our existing DHL Fulfillment Network, enhancing our ability to offer seamless global eCommerce solutions with local expertise and reach. Especially timely as more multi-national organizations are looking to establish fulfilment capabilities in North America," said Oscar de Bok, Global CEO, DHL Supply Chain.

As the world's leading contract logistics provider is focused on offering scalable e-commerce solutions, the IDS acquisition not only adds a network of additional facilities, but also includes a diverse customer portfolio and additional fulfillment expertise. "These acquisitions demonstrate our commitment to continued growth in the e-commerce sector and reinforce DHL's leadership position as the logistics provider of choice for customers of all sizes," Kelleher said.

Source: DHL Group

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