DHL Freight Quotation Tool for road freight now live in 28 countries

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DHL Freight today announced the launch of a new Freight Quotation Tool. This online service allows prospects and customers to receive price quotes and transit times for their road freight shipments up to 2,500 kg quickly and easily. The service under http://logistics.dhl/fqt is available in 23 languages and primarily aimed at small to mid-sized businesses and is also available to non-clients. The Freight Quotation Tool provides a complete overview and cost estimate for an international road freight shipment without requiring the user to register first. German and Swedish users can receive quotes on domestic road freight services as well. This DHL Freight Quotation Tool is available in 28 countries in local language Europe wide and has already convinced the users in its pilot phase.

Pricing transparency, ease of use and accessibility are some of the key features of the new DHL Freight Quotation Tool. The aim is to provide accurate road freight pricing information in advance and assist users in navigating a crowded, complex and competitive market.

"The Freight Quotation Tool is a further step in our effort to continuously improve the accessibility and transparency of our road freight services through easy digital solutions. At the same time, the tool also marks another important milestone in our digital journey along our Freight 2020 strategy to become the undisputed market and quality leader in the road freight business," says Uwe Brinks, CEO DHL Freight.

DHL Freight Quotation Tool at a glance

In just two simple steps, user can get a quick instant freight price quote from DHL. To get started, the user enters the area codes of the shipment's origin and destination. After adding the size, number of pieces, weight to be shipped the user instantly receives a price quote and transit time estimate. He can thereby choose between DHL Freight's LTL standard service EuroConnect and Eurapid, the LTL premium product, offering priority treatment of shipments and extremely short delivery times. Only at this point, after receiving all relevant cost information on the shipments and its insurance have already been provided, are contact details required to actually commission the shipment. The request is automatically submitted to customer service, whose representatives will

contact the customer to finalize the shipment. This entire process is conducted in the local languages of all 28 countries in which the service is available, greatly improving the tools' accessibility and ease of use.

Source: Deutsche Post DHL

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