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DHL eCommerce opens state-of-the-art parcel hub in UK to support growth of online businesses

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Bonn, London - DHL eCommerce is celebrating the opening of its newest parcel hub in the UK. The 25,000 m^2 facility, located south of Coventry Airport, will support the growth of domestic and international e-commerce for UK businesses, creating up to 600 local jobs and enabling the company to significantly expand its market share. The hub forms part of DHL eCommerce's €560m investment in the UK announced in 2022, aimed at increasing capacity and setting a new benchmark in parcel automation. The site also features a 48-door cross-dock facility and secure bonded storage as well as customs capabilities to support the expansion of international trade.

"More than any other European market, e-commerce in the UK is booming and is expected to reach a €207 billion turnover by 2029. With our latest addition to our network, we are significantly expanding our processing and sorting capacity, ensuring we are perfectly equipped to address our customers' needs and support their business growth. This is another important step in optimizing our UK network to provide our customers with reliable, affordable, and more sustainable parcel services," states Pablo Ciano, CEO of DHL eCommerce.

Developed with sustainability at the fore, the site has achieved BREEAM 'Excellent' status, thanks to features that minimize its environmental impact including 7,000m^2 of solar panels, LED lighting and landscaping to protect the area's natural biodiversity. DHL has also equipped the site with 120 EV charging points for both cars and LGVs.

Stuart Hill, CEO of DHL eCommerce UK, says: "As e-commerce continues to shape the way we live and work, this expansion will enable us to meet growing demand. The investment reflects our confidence in British business and our dedication to helping our customers thrive in the digital marketplace through innovation and best-in-class service delivery. By increasing our capacity with a state-of-the-art operation, we're creating long-term jobs, growth opportunities for our customers and a blueprint for more sustainable logistics."

Source: DHL Group