

## Posti's OmaPosti payroll statement delivery system expanding through pilot project

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Posti has launched a joint pilot with CGI, one of the largest independent IT and business consulting services firms in the world, in May 2025 through which CGI's Finnish employees have begun receiving their payroll statements via OmaPosti, Posti's digital postal locker. Posti's own employees have already been receiving their payslips through OmaPosti for several years, and the solution has proven to be both effective and well-established.

OmaPosti is a secure, user-friendly, and clearly structured digital postal locker provided by Posti. It allows users to conveniently receive payslips as well as other important letters and invoices, official messages sent by Finnish authorities and related notifications.

### **Delivering payslips through OmaPosti brings tangible benefits for both employees and employers**

OmaPosti is increasingly popular, currently reaching 2.9 million Finns—approximately 85% of the working-age population. For many, OmaPosti has become a digital hub for everyday life, offering a secure environment for managing messages, bills, payroll information, and parcels.

Having all essential information in one place simplifies communications and helps employees stay updated on everyday matters and documentation. OmaPosti also provides familiar features such as parcel tracking and opportunity to pay for the delivery of a parcel.

For employers, delivering payslips through OmaPosti is both easy and secure. Smooth access to payroll information enhances the overall employee experience. Broader use of OmaPosti is about more than just document delivery—it's a chance to strengthen modern,

employee-centric communications and reinforce an employer brand that puts the employee experience first. Transparent access to information builds trust and empowers employees in managing their daily lives.

### **A strategic step forward in Posti and CGI's expanding collaboration**

This pilot is part of a broader partnership between Posti and CGI, focused on developing OmaPosti into a trusted national digital service channel. During the pilot, CGI will evaluate its employees' experiences and perceptions of receiving payroll statements via OmaPosti. This is not just about testing a new delivery method—it is about shaping the future of work-life communication.

"Payroll statements play an important role in shaping the employee experience. We are pleased to deepen our cooperation with Posti and offer our employees a new way to receive their payroll information," says Saara Lindfors, CGI's HR Director.

### **Consumers want fewer channels, simpler services, and more control**

As Finland rapidly digitalizes, communications are becoming increasingly fragmented. Both consumers and business customers are calling for secure and user-friendly digital solutions.

“In spring 2024, we conducted an extensive customer survey revealing that many Finns feel overwhelmed by scattered information across multiple platforms. Multi-channel communication creates friction and makes everyday management more difficult. An overwhelming 90% of respondents expressed a desire to receive all digital communications in one place. We aim to develop a solution where consumers can find and retain all important messages, avoiding the risk of losing critical information across various channels,” says Elizabeth Kerppola, Director of Digital Growth at Posti.

“We sincerely thank CGI for their trust and partnership. Expanding our collaboration to payroll statements is part of a broader transformation. We are continuously developing OmaPosti as a secure, comprehensive channel that supports everyday communication. Our goal is to create a service that meets the needs of both employers and consumers, and partnerships like this are key to building smoother digital services for everyone,” Kerppola adds.

### **Digitalization is accelerating – now is the time to act**

Posti and CGI’s partnership is an example of

a new approach to employer-employee communication: efficient, secure, and responsive to today’s needs. OmaPosti is already a part of everyday life in Finland—and will only become more integral in the future. Companies that embrace this opportunity early will gain a competitive advantage in digital development. We invite other companies to join us in creating smoother digital services and customer experiences, following the lead of CGI, one of Finland’s largest payroll distributors.

### **Toward modern and seamless communication**

In January 2024, Posti and CGI signed a 10-year strategic partnership agreement for multi-channel communication services. OmaPosti has a growing customer and partner network, including diverse organizations across sectors. Posti continues to invest in the development of this platform. OmaPosti currently has 2.9 million registered users.

CGI is Finland’s leading online payroll operator. CGI’s payroll solutions handle over 1.3 million salary calculations and deliver more than one million digital payroll statements each month.

Source: [Posti](#)