International Post Corporation

US customs regulations hamper the shipping of goods to the USA

25-08-2025

From 26 August 2025, Swiss Post will temporarily be unable to accept any postal goods consignments to the USA. This is due to the US governmentâ€™s new customs regulations, which affect all postal companies worldwide. Important alternatives remain in place: document and express consignments to the USA are still possible. Swiss Post is working on solutions to ensure goods consignments can be shipped again as soon as possible.

Customs duty now applicable to all goods consignments

The US government has decided that the current exemption limit of USD 800 for goods imported into the USA will be removed as of 29 August 2025. Without this exemption limit, every goods consignment – no matter the size or value – must be declared and cleared with US customs. The USA is also introducing new customs clearance regulations. These differ greatly from the Universal Postal Union's previous regulations. Now, all goods to the USA must be shipped with customs duties already paid. The new rules affect all postal companies worldwide and are being introduced at very short notice. Important issues surrounding liability and the implementation of the new rules are still unresolved. For this reason, Swiss Post, like other postal companies, is forced to stop accepting goods consignments to the USA for the time being. Swiss Post came to this decision in close consultation with the competent national authorities such as DETEC, OFCOM and the supervisory authority PostCom.

Document consignments are not affected – alternatives are available

Letters (including official documents and certificates) and express items sent via URGENT Express International with FedEx Express Swiss Post GmbH are not affected by this decision to stop accepting goods consignments. Swiss Post is examining all options to ensure that this suspension can be lifted as soon as possible and that goods consignments can be sent to the USA via the postal channel. In particular, gift consignments between private individuals up to a goods value of USD 100 (around CHF 80) should be able to be shipped again as quickly as possible. Swiss Post is also working intensively on other possibilities allowing the sending of goods consignments to the USA outside of the international postal channel.

Swiss Post is informing its customers about future developments here.

Source: Swiss Post

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