International Post Corporation

New Zealand Post Update on Christchurch postal services

17-04-2019

NZ Post is committed to providing postal services to the Christchurch community, and having locations that our customers can easily access. We are now looking for local businesses to help us to deliver the postal services and bill payments options that are currently available from the Kaiapoi, The Palms, Barrington Mall, Hornby, Riccarton and Upper Riccarton NZ Post & Kiwibank branches.

New Zealand Post Head of Retail, Mark Yagmich, says working with local businesses and agencies in this way helps us meet our obligations to operate a network of 880 postal outlets.

"We already successfully deliver postal services through over 800 local businesses and agencies as a way of operating as a commercially sustainable business.

"This model works well for our customers, who often enjoy longer opening hours and more convenient locations. It works well for us too, and for the businesses we work with, which generally benefit from increased foot traffic as people come in to buy stamps, and drop off their parcels.

"Whilst we carry out this search we'd like to reassure our customers that there will be no change to our services for customers who use these branches. They can still access postal services, such as buying postage and sending parcels, and access the box lobbies."

We will work alongside Kiwibank in keeping our staff, customers and the local community informed. Kiwibank have announced they will operate standalone branches at their current sites in The Palms and Hornby, and open two new standalone branches in Riccarton and Kaiapoi.

While we acknowledge this will be a change, we'd like to reassure our customers that postal services will continue to be provided in each of these locations.

Source: New Zealand Post