



Royal Mail launches new International Tracked service to send heavier and larger items abroad

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Royal Mail has launched a new International Tracked service that enables account customers as well as consumers to send heavier and larger items abroad. In doing so, Royal Mail is providing an equivalent export option for all items handled in the UK.

Royal Mail account customers can now send parcels of up to 30kg in weight and non-account holders, including consumers, can send up to 20kg in weight. All customers can now send larger parcels up to the dimensions of 61cm x 46cm x 46cm.

This is enabling Brits to send larger and heavier parcels to family and friends abroad. Popular items to send include care packages, a selection of books and larger items of clothing such as coats. This is particularly helpful for parents with children living or studying abroad.

Royal Mail also offers IOSS* to support easy shipments to the EU and delivery with duties paid to eight destinations to make the process quicker and easier for recipients.

This new service is available to most destinations around the world including popular destinations such as USA, Australia, France, Germany, Italy, Spain, Canada, Japan and Ireland. Prior to this, customers could

only send up to 2kg worldwide, up to 5kg to selected destinations and up to a maximum of 90cm for all three dimensions combined.

Once onboarded, Royal Mail account customers can purchase the new International Tracked service through their Royal Mail approved shipping solution. Non-account holders and consumers can access the heavier and larger capability through Royal Mail's Click and Drop. Parcels can then be collected from them through Royal Mail's convenient Parcel Collect service, or dropped off at Parcel Postboxes and Post Office® branches.

Nick Landon, Chief Commercial Officer at Royal Mail, said: "After the challenges of the last few years, many businesses and marketplace sellers are looking for ways to open up new markets and new opportunities for growth. Expanding our products so that all of our customers can send heavier and larger items through the Royal Mail International services they already use and trust is a great way of enabling just that. Our shipping solutions make it really easy to use these



services and are just one of the ways we are changing to help our customers to grow.”

Source: [Royal Mail](#)