International Post Corporation

The impact of COVID-19 on Posti's services (UPDATED January 18, 2021)

19-01-2021

Posti is prepared for different kinds of exceptional circumstances. Since the beginning of the coronavirus pandemic, we have taken precautions to protect the health of our customers and personnel and to ensure the continuity of our operations.

We continue to monitor the COVID-19 situation closely. We follow many precautions when interacting with customers in order to prevent chains of infection. The health and safety of our customers and personnel is our first priority. We follow the guidelines provided by government officials (THL and the Ministry of Social Affairs and Health).

We share information about any changes to our services by updating this bulletin. Check our website for answers to frequently asked questions about the coronavirus. You can read last year's bulletin here.

Posti plays a major role in maintaining the security of supply. We give priority to items that are critical and important for security of supply and the functioning of society. These include items related to general safety, such as deliveries of blood and laboratory samples, official announcements as well as other services specified by government officials.

Updated information, January 18

International

The transport connection to Australia and New Zealand has been reopened and Posti can again transport letters and parcels to these countries. Due to the COVID-19 pandemic, we have not been able to transport mail to these countries earlier.

Updated information, December 23, 2020

International

There are large volumes of mail in Europe, which is causing delays in transporting, sorting and distribution of mail in many countries.

The transport of mail between Finland and the United Kingdom will slow down due to partial suspension of passenger flights for two weeks from December 21, 2020. Delays are expected for items sent from Finland as well as items arriving in Finland.

There are also long delays in mail transportation to the United States due to

shrinking mail cargo capacity. From January 1, 2021, electronic advance information for customs clearance will be required for shipments to the United States. If electronic advance information is not done, the shipment will be returned.

Source: Posti

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