International Post Corporation

The POST Luxembourg Group continues its transformation in a demanding environment

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In 2025, the POST Luxembourg Group generated â‚¬985 million in revenue and invested â‚¬134 million to modernize its infrastructure, adapt its operations, and ensure the long-term delivery of high-performing essential services. In a context marked by an economic slowdown, increased cost pressures, and rapidly evolving regulatory requirements, the Group continued its transformation to better serve individuals, businesses, and the Luxembourg economy, while simultaneously strengthening the integration of sustainability considerations into its operational management.

The results were presented at a press conference on May 12, 2026 by Françoise Schlink, Chair of the Board of Directors since May 2025, and Claude Strasser, Managing Director, on the occasion of the publication of the 2025 Annual Report of the POST Luxembourg Group, which for the second consecutive year includes a Sustainability Report.

In a challenging economic and financial environment, the POST Luxembourg Group maintained a solid level of activity. Consolidated operating profit (EBITDA) amounted to €159 million, representing a margin of 16%, while net profit reached €31 million. The Group's average annual workforce is 4,576 employees.

The value created by the Group benefits all of its stakeholders, notably through 443 million euros in salaries and social charges, 88 million euros in taxes and duties, as well as investments financed mainly from equity.

The Telecom & ICT business is a core pillar of the POST Luxembourg Group. In the services market, POST Telecom operates in a highly competitive environment and has continued its efforts to improve service quality and adapt to digital usage. Offers for residential customers are grouped under the umbrella brand POP, covering mobile telephony, fixed internet, and television services.

In parallel, POST Technologies designs, deploys, and operates fixed and mobile network infrastructure. Its scope includes the national fixed network infrastructure, accessible to all operators, as well as POST's mobile network, operated primarily for POST Telecom.
The deployment of the fiber optic network,

entirely self-financed, represents a cumulative investment of over €600 million to date. By the end of 2025, more than 90% of Luxembourg households will be connected to POST's fiber optic network, while 99% of the population will have 5G coverage with POST's mobile network, confirming the Group's role as a critical infrastructure operator serving the country and its digital ecosystem. In this context, POST Luxembourg is also facing increased external risks, particularly in the area of cybersecurity.

Following the launch of the DEEP brand in 2024, 2025 marks the formalization of this new entity, the Telecom & ICT division of the POST Luxembourg Group, serving businesses and institutions. This step was achieved through the merger of the subsidiaries EBRC, Elgon, and Digora Luxembourg into POST Telecom and is part of a revised governance structure implemented in early 2026, strengthening the entity's structure, coherence, and clarity. DEEP thus becomes a key driver of transformation for businesses and institutions, developing solutions in the areas of cloud computing, cybersecurity, data valorization, and artificial intelligence.

In this context, DEEP reached a major milestone in March 2025 with the signing of a strategic partnership with OVHcloud, a global player and European leader in cloud computing. This agreement forms the foundation for the development of a sovereign POST Cloud, scheduled for launch in 2026, to meet the growing demands for security, compliance, and digital sovereignty. The sovereign POST Cloud, developed in partnership with OVHcloud, will be based on an infrastructure hosted locally in POST's Tier IV data centers. It will guarantee that businesses and institutions' data and applications are protected according to some of the most demanding standards on the European market, while respecting national and European data protection legislation. This offering will be based on OVHcloud's On-Prem Cloud Platform (OPCP), operated independently by DEEP in its own certified data centers in Luxembourg.

The Mail & Logistics activities are continuing to adapt in a context of structural decline in mail volumes and sustained growth in parcel flows. In 2025, 10 million parcels were delivered, representing a 19% increase compared to 2024. Thanks to operational efficiency gains, a 14.6% reduction in average COâ,, emissions per parcel was observed. The development of alternative distribution solutions, such as PackUp Home, supports evolving usage patterns. The new Bettembourg logistics center project, a key investment for the Group, which will be presented in 2026, aims to strengthen the efficiency and resilience of the Mail, Parcel, and Logistics activities in the medium and long term.

The year 2025 also saw the launch of the INFLOW brand, which brings together all of

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the POST Luxembourg Group's logistics activities for business customers under a single identity. Building on the logistics expertise developed by the Group since 1842 and formerly known as Michel Greco SA, INFLOW embodies a unified and modernized offering covering the entire logistics chain, from transport to delivery. A wholly owned subsidiary of POST Luxembourg, INFLOW leverages a unique distribution network, guaranteeing extensive territorial coverage.

The Financial Services sector remains sensitive to changes in key interest rates and a strengthened regulatory framework. The transformation of banking practices continues, with an 11% increase in card transactions and a 10% rise in the use of the eboo e-banking application. The year 2025 also highlights the growing importance of access to basic banking services for very small and medium-sized enterprises (VSMEs). Vigilance against fraud attempts, particularly since the introduction of Instant Payments, remains a major challenge and requires increased attention.

POST Luxembourg's retail and customer service network, combining physical points of contact and digital channels, comprises over 100 outlets. By the end of 2025, it included 26 post offices, 15 POST Spaces, and 61 POST Points. In addition, the PackUp network continues to expand, reaching 172 stations by the end of 2025, compared to 154 at the end of 2024. Customer satisfaction at POST Luxembourg and POST Telecom continues to improve, with a Net Promoter Score (NPS) of 27, the highest level recorded by the Group since 2022.

The 2025 Annual Report once again includes a Sustainability Report and marks a significant step in the POST Luxembourg Group's increasing maturity with regard to CSRD requirements. Material themes are now clearly identified and structured around governance, dedicated policies, and new indicators, accompanied by action plans.
On the environmental front, the Group continues its efforts to reduce its carbon footprint and, among other things, is increasing the share of electric vehicles. Data centers remain the largest source of electricity consumption at 60%. The development of the circular economy is reflected in particular by the refurbishment of more than 8,000 POP TV decoders, 65% of which have been reinstalled at customer premises.
The social dimension remains a core priority for the Group. The average workforce remains stable at 4,576 employees (+1%). The proportion of women in management positions stands at 27%, a level that is receiving particular attention. In 2025, POST Luxembourg was awarded the "Positive Actions" label, which aims to strengthen gender equality in the workplace and promote better representation of women in leadership positions.
Regarding governance, the Sustainability Report highlights the strengthening of control

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and risk management mechanisms. The relationship with suppliers has also been reinforced, with the identification of 163 critical suppliers undergoing a progressive assessment of their CSR maturity. This framework is based on the purchasing policy, the Supplier Code of Conduct, and a sustainability criteria framework currently being finalized, supplemented by monitoring mechanisms and the gradual implementation of a supplier risk map. The objective is to progressively integrate ESG criteria into purchasing decisions.

Claude Strasser, CEO of POST Luxembourg, stated: "As a critical infrastructure operator, we are aware of our role in serving Luxembourg society and the economy. That is why we are constantly making significant efforts to guarantee the availability of our networks and services and to improve our resilience in the broadest sense."

Françoise Schlink, Chair of the Board of Directors, added: "The future development of our company will depend first and foremost on our employees. They embody the face of POST every day and uphold our core values: quality, proximity, and reliability. Thanks to their commitment, I am convinced that we will be able to further develop our activities, particularly in the areas of digital sovereignty and cloud services."

The POST Luxembourg Group's 2025 Annual Report is available in PDF format at postgroup.lu/results

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