International Post Corporation

Swiss Post plans to adapt its regional letter sorting network

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Swiss Post intends to utilize the regional letter sorting centers in both Kriens and Gossau (SG) for delivery operations and to consolidate sorting within the overall logistics. This is subject to a consultation process. The changes would impact around 70 employees at each site. The background for the potential adjustment is the decline in volumes for letters.

Every year, Swiss Post processes fewer and fewer letters. The decline in letter volumes stands at around five percent per year. In response, Swiss Post intends to partially adapt its letter sorting network. The company plans to relocate sorting operations from Kriens to Härkingen and from Gossau (SG) to Zurich-Mülligen. However, Swiss Post would like to retain the locations and repurpose them for delivery in the future. In Kriens, subject to a consultation process, Swiss Post plans to integrate a delivery office, from which mail carriers distribute letters and parcels. The acceptance location for business customers and the overnight logistics would remain in place. In Gossau, Swiss Post is also examining whether it is possible to repurpose the existing spaces that would become available for delivery activities. At this site too, operations related to acceptance for business customers, consignment preparation and overnight logistics would remain in place. The relocation of sorting activities from Kriens to Härkingen is planned for no later than 2027, while the relocation from Gossau to Zurich-Mülligen is expected to happen by 2028 at the latest. The Kriens and Gossau locations together sorted 194 million letters in 2024. This corresponds to 8.5 percent of all letters sorted in Switzerland.

Employees can submit comments during a consultation process

The planned measures would impact around 70 employees at each location (Kriens and Gossau): jobs in sorting are expected to be transferred from Kriens to Härkingen and from Gossau to Zurich-Mülligen. On 4 February 2025, Swiss Post informed the relevant staff transparently about the measures it intends to take. Swiss Post is considering individual solutions and presumes that it will be able to offer all affected employees a position. As part of a consultation process, employees will have the opportunity to submit suggestions as to how negative consequences can be mitigated. Swiss Post is in regular dialogue with its social partners on this topic. The consultation

process will begin on 27 February 2025 and end on 14 March 2025.

Source: Swiss Post

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