International Post Corporation

Bpost launches personal locker rentals in Bboxes

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With nearly 3,000 Bboxes, Bpost operates the largest parcel locker network in Belgium. Thanks to a growing range of services for businesses, public authorities and consumers, these lockers are becoming increasingly versatile. Bpost is now taking the next step by allowing people to rent a personal locker in a Bbox.

The new, user-friendly service, called Bbox Rent & Store, lets users rent a locker directly via the locker screen for a specific period of time. They can safely store or hand over items for anywhere between 4 hours and a maximum of 2 days. The service is available 24/7 in nearly 400 Bboxes across the country, mainly in urban areas and along the Belgian coast.

Meeting changing consumer needs

With this new service, Bpost is responding to changing consumer needs. Market research conducted by the parcel company (n = 416, May 2025) found that 6 out of 10 Bbox users are interested in renting a locker for personal use. The research points to several practical uses. The most frequently mentioned are storing shopping bags while shopping in the city or safely keeping personal belongings during a day trip. Bboxes can also serve as a convenient handover point between individuals, for example when lending personal items. Users can either enter the recipient's email address or simply share the QR code with them.

From €1.80

Renting a locker for personal use is done directly on the Bbox screen. The user selects the locker size and desired rental period, enters their email address and pays the applicable fee using their smartphone. They then receive a QR code by email, which allows them to open the locker. The rental price starts at €1.80 for the initial 4-hour period and varies depending on the locker size and total rental duration.

Bpost already operates nearly 3,000 parcel lockers across Belgium and continues to expand in public spaces through flexible logistics. The company is steadily increasing the range of services available to consumers, businesses and cities. Several B2B and B2C services have already been introduced through the Bboxes, including Night Delivery for technicians and Click & Collect for retailers. Bpost's ambition is to have a Bbox within a five-minute reach of every Belgian.

Source: Bnode