

## DPD Austria expands Pickup network to 2,000 points earlier than expected

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DPD Austria has increased its Pickup network to 2,200 parcel shops and lockers across the country thus achieving its annual target already in the first quarter of 2022.

"Our focus is always on the best possible customer service, which is why it was strategically important for DPD to consistently invest in our network of parcel shops and stations. This has paid off, especially in the past two years," Rainer Schwarz, Managing Director of DPD Austria, said.

"Together with our cooperation partners, we were able to offer our customers a comprehensive service even in lockdown times and we continue to build this consistently."

In 15 minutes to the nearest Pickup parcel shop

Around 1,900 of the 2,200 parcel delivery and collection points are classic parcel shops spread all over Austria. They are located, among others, in pharmacies, drugstores, petrol stations, tobacco shops, flower and wine shops or mobile phone shops, but also at grocery stores like BILLA, BILLA Plus, in A1 shops, at Pagro or NDK. The latest DPD parcel shop partner is Adler fashionstores.

"85% of the parcel shops are open after 6 pm., many also at the weekend. In addition, 95% of the population can reach them within 15 minutes. You can find your nearest parcel shop or parcel station quickly and easily using our 'shop finder' on our website dpd.at or in the myDPD app," Schwarz said.

Source: CEP-Research