



Australia Post unveils next-generation Post Office in Canberra

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Australia Post has unveiled its first Australia Post Parcels in Canberra today ahead of the year's busiest shopping season. The new, modern format Post Office is designed to make sending, collecting and returning parcels faster and more convenient for locals.

Located in the heart of Mitchell, the new Parcels Post Office is dedicated to parcel services allowing for a streamlined experience, helping customers get in and out quickly, with added flexibility through 24/7 self-serve options and secure 24/7 free Parcel Lockers.

Australia Post Executive General Manager Retail, Brand and Marketing, Josh Bannister said Australia Post Parcels has been designed with flexibility and convenience at its core, ensuring Australia Post continues to service customers where and when they need it most.

"The number one reason a customer visits the Post Office is to collect a parcel, so we're making it easier and quicker to collect and send parcels at a time that suits them, especially as we head into the year's busiest shopping season," Mr Bannister said.

Mitchell Parcels blends in-person assistance with convenient self-service options, including 24/7 access to secure Parcel Lockers. Customers can collect or return online purchases around the clock, with 24/7

accessible vending machines stocked with packaging, stamps and other mailing essentials.

This next-generation format is designed to be flexible and scalable, with some featuring a smaller physical footprint but a highly efficient back-of-house setup to manage increased parcel volume.

Australia Post has also announced last sending dates ahead of Christmas:

Parcel Post: Friday 19 December (most destinations within Australia)

Express Post: Tuesday 23 December

Letters and cards: Tuesday 16 December for interstate deliveries

People sending to or from Western Australia, Northern Territory, Tasmania, or regional and remote locations, should allow a few extra days.

Source: [Australia Post](#)